EUROCONTROL
DIRECTORATE CENTRAL ROUTE CHARGES OFFICE AND FINANCE
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i- CALL FOR TENDERS

Current opportunity

Procedure No.	**ECTL_SRC_260085**
Title:	**Learning Zone Back-End Development**

General:

EUROCONTROL has 42 Member States and is a civil-military intergovernmental organisation committed to building, together with its partners, a Single European Sky, i.e. arrangements allowing the air navigation management system in Europe to achieve the level of performance required for the coming decades. The EUROCONTROL Agency, which was set up to carry out the Organisation's mission, provides sustained support for all its Member States, for the European Commission and for the European Aviation Safety Agency (EASA). This assistance is provided in numerous fields, in particular those of regulation, general oversight of air navigation management arrangements, and the environment. The EUROCONTROL Agency is also tasked with the permanent monitoring of the performance of the air navigation management system in place in Europe and of the associated civil-military coordination.

Technical subject matter:

This tender calls for the design and development of the back-end of an application to manage the pre-requisites of a course template, and its future instances. This back-end shall be integrated in the ACE (Administer Courses and Events) application of the EUROCONTROL Learning Zone (LZ). The successful Tenderer, on an ad-hoc basis, will be requested to undertake further back-end design and development work that would be requested through a Task Sheet.

Due to the dynamic nature of our design and development process, the need for efficiency and the requirement to routinely engage with the EUROCONTROL Learning Zone and e-Learning Development teams, the Tenderer shall be able to supply one developer who is able to work directly with the EUROCONTROL teams for the duration of the contract, at our premises in Luxembourg.

Main selection and assessment criteria:

TECHNICAL CAPACITY CRITERIA
Working environment and task context [Pass/Fail]

PASS/FAIL TECHNICAL ASSESSMENT CRITERIA
1. Company profile [Pass/Fail]
2. CV of candidate(s) [Pass/Fail]
3. Bachelor's degree or 3 years higher education in Computer Science [Pass/Fail]
4. English level equivalent to B2 [Pass/Fail]
SCORING TECHNICAL ASSESSMENT CRITERIA
1. Candidate shall have at least 1 year experience of technical software design based on functional requirements and high-level technical design [Mandatory]
2. Candidate shall have at least 2 years' experience in SQL (table design, query writing and tuning, stored procedures) [Mandatory]
3. Candidate shall have at least 2 years' experience in developing solutions in C#/.NET (including .NET Core/6+) [Mandatory]
4. Candidate shall have at least 1 year experience integrating systems using REST APIs or message-based communication [Mandatory]
5. Candidate shall have at least 2 years' experience with developing basic frontend code (HTML, CSS, JavaScript) [Mandatory]
6. Candidate shall have at least 1 year experience in providing end-user support (e.g. helpdesk function, in-person support) [Mandatory]
7. Candidate should have at least 1 year experience with Learning Management System (LMS) administration [Desirable]
8. Break-down of tasks and an estimate of effort required for each so as to deliver the deliverables listed in 4.2 [Mandatory]
9. Candidate should have experience working in a multi-cultural public-service or aviation-related environment [Desirable]
10. The candidate should communicate in written and spoken French [Desirable]

The economically most advantageous offer will be established in accordance with the following Award criteria:

For the Technical tender, a weighting of 50% is applied, for the Financial tender, a weighting of 50%.

Tender closing date:

07 October 2026 at 15:00 Brussels time

Point of Contact:

Please see the "Important Notice" below and if you have any other related questions, please contact:

PANTSOUKI, Niki
CF/PROC
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If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).
If you wish to obtain the i-Call for Tenders documentation, please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, you can search for this Call for Tenders, and its relevant documentation, in the "*View Active Negotiations*" section of the Supplier Portal.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the process described on the following link: https://www.eurocontrol.int/portal/new-supplier-portal.
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
   a) print out the documents;
   b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
   c) use printouts of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
   a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
   b) transmit such documents to any third person who has no need to know them;
   c) post such documents on any private or public website;
   d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
   e) transmit the documents without indication of the source.

An environmental notice:
With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.