

i- CALL FOR TENDERS

<u>Procedure No. :</u>	ECTL_SRC_260026
<u>Title:</u>	Provision of time-based support for the Human Machine Interface (HMI) Programmer services for the ARGOS Project

General:

EUROCONTROL has 42 Member States and is a civil-military intergovernmental organisation committed to building, together with its partners, a Single European Sky, i.e. arrangements allowing the air navigation management system in Europe to achieve the level of performance required for the coming decades.

Technical subject matter:

Provision of time based support for Human Machine Interface (HMI) Programmer for the ARGOS Project at MUAC.

Main selection and assessment criteria

TECHNICAL SELECTION AND CAPACITY CRITERIA
1. The tenderer shall employ a minimum of 5 full-time equivalent (FTE) staff members at the time of submission. Proof of workforce size may be requested during the evaluation process.
2. Quality & Performance Management Process and business relationship with the customer: The Tenderer shall demonstrate the implementation of a quality & performance management process at the level of the Tenderer for all consultants. This process shall include involvement of the Tenderer's management in a permanent quality check and follow-up of the consultants/candidates and their performances once a contract is let. This shall also include a follow-up process on potential complaints, remarks or questions from customers in the framework of the business relationship management with customers.
3. The tenderer shall have successfully delivered a minimum of 1 time-based support within the last five (5) years, applied to safety-critical and business-critical environments. Affinity and successful experience with ATC is highly appreciated.

SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye, Ukraine, United Kingdom.

Comprehensive Agreement States: Israel, Morocco.

PASS/FAIL TECHNICAL ASSESSMENT CRITERIA (Pass/Fail Criteria)
1. The Tenderer shall confirm that the proposed candidate has an excellent command of English language (Listening/Writing/Understanding/Speaking) level - C1/B2/B2/C1 (the English skill levels may be further evaluated during an interview)
2. The proposed expert(s) shall have a bachelor's degree in computer science or information technology, with a focus on Software Engineering. In the absence of a diploma, the proposed expert(s) must possess a minimum five (5) years of professional experience in Software Engineering
3. The tenderer shall provide or commit to provide a certificate of good conduct for the proposed consultant before contract signature as specified in section 5.5. of the technical specifications.
SCORING TECHNICAL ASSESSMENT CRITERIA (Mandatory and Desirable)
1. Minimum 3 years' experience developing large scale (>100 kSLOC) operational HMI software, preferably in a Unix environment
2. Minimum 3 years' experience using modern C++, including C++11, C++17, C++20 and template-programming
3. Minimum 1 year of experience in developing and maintaining software and documentation in accordance with recognized industrial quality and safety standards (SWAL 3 or equivalent)
4. Ability to identify, analyse and solve problems and to present key issues and possible/recommended solutions in a clear, structured and concise way – minimum 3 years of experience
5. Experience in writing high-quality technical documentation (specifications, design document, test descriptions, user manual, etc. - minimum 1 example
6. Minimum 3 years' experience with an HMI framework
7. Experience in acting as a business analyst where required for example to seek missing information and clarify requirements in a pro-active way.
8. Experience in working as a team player

The economically most advantageous offer will be established in accordance with the following Award criteria:

For the Technical tender, a weighting of 60% is applied, for the Financial tender, a weighting of 40%

Tender closing date:

22 June 2026 at 15:00 Brussels time

Point of Contact:

Please see the "Important Notice" below and if you have any other related questions, please contact:

CFI Internet Notice I-IN-E via iSourcing Vers.2.10

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If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, you can search for this Call for Tenders, and its relevant documentation, in the “*View Active Negotiations*” section of the Supplier Portal.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the process described on the following link: <https://www.eurocontrol.int/portal/new-supplier-portal>.
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.