

i- CALL FOR TENDERS

Current opportunity

<u>Procedure No.</u>	ECTL_SRC_2501118
<u>Title:</u>	Time-based support for ARGOS PROTO JavaScript Programmer

General:

EUROCONTROL has 42 Member States and is a civil-military intergovernmental organisation committed to building, together with its partners, a Single European Sky, i.e. arrangements allowing the air navigation management system in Europe to achieve the level of performance required for the coming decades.

Technical subject matter:

Call for Tender for the provision of tasking support services, covering Day to Day Linux Admin support and Reserve Duty services, to be completed by a dedicated team of three (3) experts to assist EUROCONTROL internal staff in the Storage, Operating Systems and Virtualisation (SOV) team at the Maastricht Upper Area Control Centre (MUAC)

Main selection and assessment criteria:

TECHNICAL CAPACITY CRITERIA	
1	The tenderer shall employ a minimum of 5 full-time equivalent (FTE) staff members at the time of submission. Proof of workforce size may be requested during the evaluation process.
2	Quality & Performance Management Process and business relationship with the customer: The Tenderer shall demonstrate the implementation of a quality & performance management process at the level of the Tenderer for all consultants. This process shall include involvement of the Tenderer's management in a permanent quality check and follow-up of the consultants/candidates and their performances once a contract is let. This shall also include a follow-up process on potential complaints, remarks or questions from customers in the framework of the business relationship management with customers.

SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye, Ukraine, United Kingdom.

Comprehensive Agreement States: Israel, Morocco.

TECHNICAL ASSESSMENT PASS/ FAIL CRITERIA	
1	The Tenderer shall demonstrate that the proposed candidate has a minimum bachelor's degree in computer science, Information Technology, or Engineering.
2	The Tenderer shall confirm that the proposed candidate has an excellent command of the English language (Listening/Writing/Understanding) level - C1/B2/B2 (the English skill levels may be further evaluated during an interview)
3	The tenderer shall provide or commit to provide a certificate of good conduct for the proposed consultant before contract signature as specified in section 5.5. of the technical specifications.
4	The tenderer shall have successfully delivered a minimum of 1 time-based support within the last five (5) years, applied to safety-critical and business-critical environments exemplified by the ATC or the MUAC environment this requirement does not include ATC. Affinity and successful experience with ATC is highly appreciated.
5	The tenderer shall confirm the availability of the proposed candidate on short notice and within a maximum of 2 months from the contract award notification for the contract's term as specified in section 5.3 of the technical specifications.

TECHNICAL ASSESSMENT SCORING CRITERIA (Mandatory and Desirable)	
1	Minimum 3 years of recent professional experience as JavaScript Programmer and Node.js server platform user
2	Minimum 3 years of recent professional experience in using version management tools (e.g. GIT) and test automation frameworks (e.g. Robot Framework)
3	Minimum 3 years of recent professional experience in writing high-quality technical documentation (specifications, design document, test descriptions, user manual, etc)
4	Minimum 1 year professional experience in the Air Traffic Management domain
5	Experience with management tools such as Polarion is an asset
6	Good team worker, positive and open minded, committed to getting a job done
7	Working in a multi-cultural team and eagerness to learn new concepts, business domains, technologies, etc

The economically most advantageous offer will be established in accordance with the following Award criteria:

For the Technical tender, a weighting of 60% is applied, for the Financial tender, a weighting of 40%.

Tender closing date:

05 March 2026 at 15:00 Brussels time

Point of Contact:

Please see the "Important Notice" below and if you have any other related questions, please contact:

CFT Internet Notice I-IN-E via iSourcing Vers.2.12

Mrs Dondü OZ
MAS/FPA/PROC
E-mail: dondü.oz@eurocontrol.int
Tel.: +31 43 366 1089

If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation, please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, you can search for this Call for Tenders, and its relevant documentation, in the “*View Active Negotiations*” section of the Supplier Portal.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the process described on the following link: <https://www.eurocontrol.int/portal/new-supplier-portal>.
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use printouts of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.