

i- CALL FOR TENDERS

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| Call for Tenders No.: | ECTL_SRC_250024 |
| Title: | One expert in support and training activities of the SASS-C |

General:

EUROCONTROL has 42 Member States and is a civil-military intergovernmental organisation committed to building, together with its partners, a Single European Sky, i.e. arrangements allowing the air navigation management system in Europe to achieve the level of performance required for the coming decades.

The EUROCONTROL Agency, which was set up to carry out the Organisation's mission, provides sustained support for all its Member States, for the European Commission and for the European Aviation Safety Agency (EASA). This assistance is provided in numerous fields, in particular those of regulation, general oversight of air navigation management arrangements, and the environment. The EUROCONTROL Agency is also tasked with the permanent monitoring of the performance of the air navigation management system in place in Europe and of the associated civil-military coordination.

Technical subject matter:

SASS-C (Surveillance Analysis Support System for ATC Centre) is a software suite for surveillance infrastructure analysis operated by ANSP's, CAA's and ATM industry, and maintained/developed by EUROCONTROL together with its industrial partners. The objective of this Call for Tender is to provide one consultant for the support and training activities related to SASS-C surveillance system performance analysis tool (SASS-C)

Main technical assessment criteria:

| TECHNICAL ASSESSMENT CRITERIA |
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| The consultant shall have a completed university/College Master Degree in Computer Science, Physics, Engineering or Mathematics |
| The consultant shall have a B2 level for written & spoken English |
| The consultant shall have at least 3 years experience in delivery training and providing support to external customers. |
| The consultant shall have a minimum 2 years experience in data analysis |
| The consultant shall have a minimum 3 years experience in the domain of Linux OS installation, use and administration and in the domain of (MariaDB/MySQL) database principles, querying, creating views/tables |

SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye, Ukraine, United Kingdom.

Comprehensive Agreement States: Israel, Morocco.

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| The consultant shall be ready to be based in Brussels and work on-site at EUROCONTROL premises |
| The consultant shall be ready to travel across the world several times per year for approximately 3 weeks/2 times a year |
| The consultant shall be: <ul style="list-style-type: none"> • Customer and quality focus – responding effectively to customer enquiries with consistent quality in work; • Analytical thinking and problem solving: analysis of information and identification of relationships, anticipation and solving of business issues; Desiring and able to work in a multi-cultural team, good team worker, positive, open minded, committed to get the job done. |
| The consultant should have an academical specialisation in ATM/CNS domain |
| The consultant should have passed Surveillance Engineering Training with Manufacturer or ANSP training centre |
| The consultant should have experience in developing and providing specialised software training course in English to end-users |
| The consultant should have experience in providing support to external customers |
| The consultant should have experience in analysis of different types of data using mathematical statistics, which involves the collection, analysis, interpretation, and presentation of data. |
| The consultant should have experience in system validation including writing documentations like technical reports, user guides |
| The consultant should have experience in ATC surveillance system (Surveillance principle, Asterix data format,...). |
| The consultant should have experience in writing User Guide and Training material |
| The consultant should have experience in validation/acceptance testing specialised software/system |
| The consultant should have experience in the domain of Linux OS installation, use and administration |
| The consultant should have experience in the domain of (MariaDB/MySQL) database principles, modelling, querying, creating views/tables, etc. |

The economically most advantageous offer will be established in accordance with the following Award criteria:

For the Technical tender, a weighting of 60% is applied, for the Financial tender, a weighting of 40%.

Tender closing date:

02 May 2025 at 15:00 CEST.

Point of Contact:

Please see the “Important Notice” below and if you have any other related questions, please contact:

REEB, France
DCF/AFS/PROC
E-mail: France.reeb@eurocontrol.int
Tel.: +32 2 729 9676

CFT Internet Notice I-IN-E via iSourcing Vers.2.12

If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation, please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, you can search for this Call for Tenders, and its relevant documentation, in the “*View Active Negotiations*” section of the Supplier Portal.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the process described on the following link: <https://www.eurocontrol.int/portal/new-supplier-portal>.
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use printouts of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.