

i- CALL FOR TENDERS

<u>Call for Tenders No.:</u>	ECTL_SRC_240120
<u>Title:</u>	Experts in support of ATC, airspace design tools, training, maintenance of back-end servers

General:

EUROCONTROL* is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States. We are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond

Technical subject matter:

This Call for Tenders (CFT) for time based contract(s) relates to Experts in support of ATC, airspace design tools, training, maintenance of back-end servers. The European Route Network Design (ERND) function is one of the tasks of the Network Manager set out in the Commission Implementing Regulation (EU) 2019/123, which requires inter alia the Network Manager to develop, organise and provide an integrated ERND function. In line with the purpose and objectives set out in the ERND, EUROCONTROL has developed the Demand Data Repository, the NEST airspace and capacity simulation tool and the ERNIP Tool. This CFT covers the activities required to maintain and feed with data the DDR back-end, to provide support and training to NEST users, and to provide information on tool release on a public web site. For these activities, external assistance is required for three different posts and in particular:

Post A: Training preparation and provision, user's support, airspace design assistance.

Post B: DDR2 web portal back-end operational maintenance.

Post C: Public Web site maintenance and communication.

A Tenderer may submit a Tender for one or more post. Contract for each Post will be attributed separately.

SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye, Ukraine, United Kingdom.

Comprehensive Agreement States: Israel, Morocco.

Main selection and assessment criteria:

TECHNICAL SELECTION AND CAPACITY CRITERIA
POST A:
The candidate shall be providing its services on the domain like IT, software/database development, software/database maintenance, web development, AND ATM/ATFCM or ATC training and consulting at least during the last 3 years.
The tenderer shall be able to provide its services/candidates in Belgium and on the premises of EUROCONTROL HQ.
The candidate shall have recent knowledge on Air Traffic Management (ATM) or Airspace Design in Europe.
POST B:
The candidate shall be providing its services on the domain like IT, software/database development, software/database maintenance.
The tenderer shall be able to provide its services/candidates in Belgium and on the premises of EUROCONTROL HQ.
POST C:
The candidate shall be providing its services on the domain like IT, software/database development, software/database maintenance, web development.
The tenderer shall be able to provide its services/candidates in Belgium and on the premises of EUROCONTROL HQ.

PASS/FAIL TECHNICAL ASSESSMENT CRITERIA
POST A:
The proposed candidate shall possess good command of English (B2 level). The proposed candidate shall be able to work and draft technical/training documentations/presentations in English.
For all the three Posts: the proposed candidate shall have at least 3 years working experience in an international environment.
POST B:
The proposed candidate shall possess good command of English (B2 level) at least one proposed candidate for Post A and B (as described in the Technical Specification). The proposed candidates shall be able to work and draft technical/training documentations/presentations in English.
The proposed candidate shall have at least 3 years working experience in an international environment.
POST C:
The proposed candidate shall have at least 3 years working experience in an international environment.

The proposed candidate shall have at least a C1 level in English or in French or be a native speaker of one of the two languages.

SCORING TECHNICAL ASSESSMENT CRITERIA

POST A:

At least 5 years' experience in the domain of Air Traffic Management and in particular Airspace and Route Network Design.

At least 5 years' experience as trainer in the domain of Air Traffic Management and Route Network and Airspace Design projects, providing trainings in English and in French.

At least 5 years' experience with using and knowledge of NEST tool

At least 5 years' experience in user support in the domain of Air Traffic Management and Airspace and Route Network Design.

POST B:

At least 3 years' experience and ability to work on Windows and Windows server, particularly with the Task Scheduler

At least 3 years' experience and very good knowledge of the SAAM tool (running the DDR back-end scripts) and to a lesser extend of NEST.

At least 3 years' experience and good knowledge of SVN source code control operations (update, commit, ...)

At least 3 years' experience with Microsoft Excel Visual Basic macros

At least 3 years' experience of making Cygwin bash scripts and experience with associated Cygwin commands (sort, grep, awk, ...)

At least 3 years' experience with SQL as a developer/administrator and Maria DB management

At least 3 years' experience as a developer of C++/Qt and/or Python 3 for processing ascii data files

At least 3 years' experience and knowledge of parallel processing on different servers/processes/threads

At least 3 years' authoring experience of Wiki (for technical documentation)

(DESIRABLE) At least 3 years' authoring experience with the Help & Manual tool (for user's documentation)

(DESIRABLE) At least 3 years' work experience and knowledge of the following domains: Aviation, flights schedule, ATM in general

POST C:

Very good knowledge (3+ years) of web site development tools, and in specifically of Drupal & TeamSite Interwoven tools

At least 3 years of experience as a web developer with Drupal AND TeamSite Interwoven

(DESIRABLE) Working knowledge of DDR web portal
(DESIRABLE) Working knowledge and work experience in domain of Aviation, ATM, SESAR programmes
(DESIRABLE) Good knowledge (3+ years) of EUROCONTROL rules for web site development

The economically most advantageous offer will be established in accordance with the following Award criteria:

For the Technical tender, a weighting of 60% is applied, for the Financial tender, a weighting of 40%.

Tender closing date:

21 March 2025 at 15:00 CET

Point of Contact:

Please see the “Important Notice” below and if you have any other related questions, please contact:

CAPASSO, Gennaro
CF/PROC
E-mail: gennaro.capasso@eurocontrol.int
Tel.: +32 2 730 2711

If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation, please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, you can search for this Call for Tenders, and its relevant documentation, in the “*View Active Negotiations*” section of the Supplier Portal.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the process described on the following link: <https://www.eurocontrol.int/portal/new-supplier-portal>.
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;

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- b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use printouts of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
- a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.