
PRIVACY STATEMENT ON THE PROTECTION OF PERSONAL DATA

AUGUR user webinar

EUROCONTROL protects your personal data in accordance with the [EUROCONTROL Regulation on Personal Data Protection](#) adopted by the Permanent Commission and published in 2024.

1. What is AUGUR? Why do we collect, store and process your data?

AUGUR is a space based navigation monitoring service provided by EUROCONTROL to its stakeholders. AUGUR provides a GPS RAIM (Global Positioning System Receiver Autonomous Integrity Monitoring) availability prediction service to airspace users. This service satisfies related requirements set in AIR OPS for EU certified operators and Regulation (EU) No 452/2014 for non-EU operators.

AUGUR is planned to evolve to include new features, for the benefit of the Member States and stakeholders, such as GNSS NOTAMs (Global Navigation Satellite System Notice to Airmen), EGNOS (European Geostationary Navigation Overlay Service) performances, space weather information, GNSS interferences, graphical map display and a notification feature allowing users to register and receive customized notifications.

For this purpose, a user webinar will be organized to demonstrate the new features and show the main modifications introduced in the service.

Your data will be collected for the smooth organisation of the user webinar, the collection of your feedback to better understand your expectations with regards to the proposed service and for future communications about the launch of the new version of AUGUR.

2. What data do we collect, store and process about you?

We hold the following categories of data related to you:

- your first and last name;
- your email address;
- your organisation;
- the statements and questions you make during the webinar;
- video recording of the webinar to draft minutes.

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Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye, Ukraine, United Kingdom.

3. Who is your data disclosed to? Who has access to your data?

Access to your personal data is provided to EUROCONTROL staff, authorised staff and GMV Aerospace and Defence as the contractor responsible for delivering our service to you according to the “need to know” principle. Such staff and contractors abide by statutory, and when required, additional confidentiality agreements (see further section 7).

Authorised staff of EUROCONTROL have access to the personal data provided by participants for the registration to the event, lists of participants, mailing lists, paper files and electronic files containing information related to day-to-day correspondence. The data is necessary for the organisation and management of meetings and follow-up activities.

4. How long is your data kept?

The personal data referred in Section 2 will be kept for 1 month after the launch of the new version of AUGUR expected in March 2025. Personal data will be deleted earlier when a person informs the AUGUR contractor about the wish to erase his/her/its contact details. The video recording of the webinar will be deleted once the minutes are drafted.

5. What are your rights under the EUROCONTROL Data Protection Regulation?

You have the right to access, rectify, complete and update your data by contacting augur-helpdesk@lists.eurocontrol.int. You have the right to object to the use of your personal data in some circumstances. You may also delete your personal information. You have the right to request additional information about the handling of your personal data by contacting [AUGUR-HELPDESK@LISTS.EUROCONTROL.INT](mailto:augur-helpdesk@lists.eurocontrol.int).

6. What do we do to avoid misuse or unauthorised access to data concerning you?

EUROCONTROL and the contactor in charge of the provision of the service, GMV aerospace and defence, are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure EUROCONTROL has put in place suitable managerial procedures to safeguard and secure the information collected from you.

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7. What safeguards do we apply when we transfer your data to third parties?

Your personal data is only given to a very limited set of contractors for the performance of their tasks (see section 3 above). Contracts with our contractors contain appropriate confidentiality obligations. We will not, under any circumstances, share with or sell your personal information to any third party for marketing purposes, and you will not receive offers from other companies or organisations as a result of giving your details to us.

8. Who can you contact if you have questions or want to make a complaint?

For any queries related to your personal data, please contact: AUGUR-HELPDESK@LISTS.EUROCONTROL.INT which is the entity/team responsible for the processing of the personal data concerning you.

Complaints can be addressed to EUROCONTROL's [Data Protection Officer](#).

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