

i- CALL FOR TENDERS

Call for Tenders No.: ECTL_SRC_240076

Title: Provision of IT Platform Kubernetes and Security tasking support

General:

EUROCONTROL has 41 Member States and is a civil-military intergovernmental organisation committed to building, together with its partners, a Single European Sky, i.e. arrangements allowing the air navigation management system in Europe to achieve the level of performance required for the coming decades.

Technical subject matter:

The purpose of this tender is to acquire external IT Platform Kubernetes and Security support based on tasks requests tracked in JIRA.

Please note that MUAC will continue to perform administration, configuration and planning via the in-house experts employed at Maastricht UAC and wherever and whenever deemed necessary will request external support for specific tasks under the above-mentioned support.

Main selection and assessment criteria:

TECHNICAL CAPACITY CRITERIA
1. Company shall assign at least 2 engineers with the required profile that shall work on the assigned tasks
2. Company resources (at least 2 engineers) assigned to this contract shall be able to work both on-site (at MUAC) and remotely.

TECHNICAL ASSESSMENT CRITERIA
1. The Tenderer shall have at least 2 engineers available with the following profile: Diploma (Bachelor) or an equivalent to a Bachelor University Diploma in the ICT domain or relevant engineering.
2. The engineers assigned to the contract (minimum 2) shall have the ability to Listening-Reading-Writing-Speaking at minimum level of B1 in English (the English skill levels may be further evaluated during an interview)

SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye, Ukraine, United Kingdom.

Comprehensive Agreement States: Israel, Morocco.

3. The engineers assigned to the contract (minimum 2) shall have a minimum of 1 year of experience in Kubernetes (CKA certification or equivalent)
4. The engineers assigned to the contract (minimum 2) shall have a Certification in the Kubernetes Security (LPI certificate) or equivalent (f.ex Red Hat/SUSE, ...)
5. The engineers assigned to the contract (minimum 2) shall have a minimum 1 year of experience in Automation tools
6. Technical Capability: The service company shall demonstrate that it is operating in the domain of IT Platform Kubernetes and Security Support. To this effect, it shall submit a detailed description of minimum 2 references of similar projects of similar size
7. Technical Competences: the engineers assigned to the contract (minimum 2) shall have at least 1 year of work experience in each of the following domains: (automation): Terraform; (automation): Ansible; Security: SELinux; Security: RHEL; Kubernetes
8. Demonstration of understanding on how to organise the requested tasking services for the MUAC organisation

The economically most advantageous offer will be established in accordance with the following:

Award criteria: For the Technical tender, a weighting of 60% is applied, for the Financial tender, a weighting of 40%.

Tender closing date: 20 September 2024 at 15:00 CEST

Point of Contact: Please see the “Important Notice” below and if you have any other related questions, please contact:

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If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, you can search for this Call for Tenders, and its relevant documentation, in the “*View Active Negotiations*” section of the Supplier Portal.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the process described on the following link: <https://www.eurocontrol.int/portal/new-supplier-portal>.
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).

CFT Internet Notice I-IN-E via iSourcing Vers.2.10

4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.