

i- CALL FOR TENDERS

Call for Tenders No.: ECTL_SRC_240051

Title: Provision of technical support and maintenance to LARA

General: LARA (Local And sub-Regional Airspace Management Support System) was developed to improve airspace management processes at local and sub-regional level by providing mutual visibility and understanding on civil and military requirements and by enabling a more efficient collaborative decision-making process. The aim is to provide a harmonised ASM (Airspace Management) support system meeting the operational requirements of national stakeholders and conform to the European Union legislation and EUROCONTROL specifications and guidance material. LARA is used in more than 30 European States and is being further implemented in additional states inside (9) and outside of Europe. LARA is interfacing with the systems of the Network Manager via B2B services. The aim will be to further improve the interface with the implementation of iNM in the coming years.

Technical subject matter: The provision of support includes mainly manpower, equipment, and procedures for the following tasks: Coordination with operational sites as required Management of evolutions of LARA (and EDQ), Configuration Control and Management, Hardware maintenance for the Test and Reference systems, Version control, Integration and Verification, Training, Monitoring of Quality Standards, Maintain Safety and Security Assurance including all required software lifecycle documentation, Software Maintenance, Software Development.

Main assessment and award criteria:

TECHNICAL SELECTION AND CAPACITY CRITERIA
The tenderer must prove 5 years experience in the support, development and maintenance of safety critical software and systems used for civil-military coordination and/or air traffic management.
The tenderer must have personnel with appropriate skills and 3 years experience with the use of Java and GSDK (Graffica Software Development Kit)
The tenderer's personnel shall be proficient (minimum level C1) in the use of English in written and oral communication and have experience of using English at this level during the past 3 years.

SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye, Ukraine, United Kingdom.

Comprehensive Agreement States: Israel, Morocco.

PASS/FAIL TECHNICAL ASSESSMENT CRITERIA
Adherence to the Scope of the Call for Tender for WP1
Adherence to the Scope of the Call for Tender for WP2
Adherence to the Scope of the Call for Tender for WP3
Adherence to the Scope of the Call for Tender for WP4
Adherence to the Scope of the Call for Tender for WP5
Adherence to the Scope of the Call for Tender for WP7
Adherence to the Scope of the Call for Tender for WP9
Adherence to the Scope of the Call for Tender for WP10
Adherence to the Scope of the Call for Tender for WP11

The economically most advantageous offer will be established in accordance with the following:

For the Technical tender, a weighting of 60% is applied, for the Financial tender, a weighting of 40%.

Tender closing date: 30 August 2024 at 15:00 CET

Point of Contact: Please see the “Important Notice” below and if you have any other related questions, please contact:

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CF/PROC

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If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, you can search for this Call for Tenders, and its relevant documentation, in the “*View Active Negotiations*” section of the Supplier Portal.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the process described on the following link: <https://www.eurocontrol.int/portal/new-supplier-portal>.
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.