

## i- CALL FOR TENDERS

**Call for Tenders No.:** ECTL\_SRC\_240058

**Title:** AMC Operator tasks

**General:** EUROCONTROL is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States. We are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond.

**Technical subject matter:** The ATS Messaging Management Centre (AMC) was developed and implemented by EUROCONTROL upon a request from the ICAO European Air Navigation Planning Group (EANPG). Since 2001, AMC has been providing off-line AFTN/CIDIN/AMHS network management service to 55 States in the EUR/NAT Regions.

Currently the overall management of development, implementation and operation of the AMC service are carried out by EUROCONTROL in accordance with the ICAO ATS Messaging Management Manual and official letters exchanged between the Director General of EUROCONTROL and the Regional Director of the ICAO EUR/NAT office. EUROCONTROL is responsible for the development, implementation and operation of the service.

ATS Messaging Management Centre is a network management centre designed by EUROCONTROL in close cooperation with the ICAO AFSG (Aeronautical Fix Services Group) to manage the ICAO AFTN/CIDIN/AMHS network. The AMC participants are operators, nominated by States, to carry out network management tasks in an AIRAC cycle. All ICAO Regions including all member states are represented in the AMC.

In November 2017, the Network Management Board (NMB/20) provided a positive opinion to the European Commission on the AMC/EDS service, stating that this service should be delivered centrally by NM. NMB also indicated that the NF/IR should be amended to include AMC/EDS Service, after the related business case is approved by the NMB. The work was completed by the end of December 2019 in order to comply Commission Implementing Regulation (EU 2019/123) starting January 2020.

### SUPPORTING EUROPEAN AVIATION

**Member States:** Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye, Ukraine, United Kingdom.

**Comprehensive Agreement States:** Israel, Morocco.

The objective of this CFT is procurement of the AMC Operator Tasks to cover the period from 01 October 2024 until 30 September 2026.

**Main selection, assessment and award criteria:**

<b>TECHNICAL CAPACITY CRITERIA</b>
The tenderer shall be an organisation/company/consortium registered in EUROCONTROL member states.
The tenderer shall have minimum 3 years of experience on development/Implementation or operational projects related with AFTN/AMHS.
Minimum one member of the proposed team shall have minimum 3 years of experience on use of AMC functions.

<b>TECHNICAL ASSESSMENT CRITERIA</b>
The tenderer shall acknowledge and confirm that all mandatory requirements in the Compliance Matrix and Technical Specifications are met (confirmation in the column “yes/no”). (mandatory requirements in the Compliance Matrix and Technical Specifications use the word “shall” in bold).
Quality of offer
At least one member of the proposed team shall have a minimum of 3 years experience in designing, implementing, testing of systems related to AFTN/AMHS network, or using AFTN/AMHS network.
At least one member of the proposed team shall have a minimum of 3 years experience in designing, implementing, testing, or using AMC.
At least one member of the proposed team shall have knowledge on IP networks, AIS, OPMET or ATFM.
All members of the Team shall have a minimum 3 years of experience in MS Office application and World Wide Web (WWW).
Meet desirable management requirements specified in Compliance Matrix and Technical Specifications (desirable requirements in the Compliance Matrix and Technical Specifications use the word “should”).
At least one member of the proposed team shall have a minimum 3 years of experience in working in multinational environment.

The economically most advantageous offer will be established in accordance with the following:

For the Technical tender, a weighting of 60% is applied, for the Financial tender, a weighting of 40%.

**Tender closing date:** 19-08-2024 at 15:00 CET

**Point of Contact:**

If you wish to receive the Call for Tenders please see the “Important Notice” below and if you have any other related questions, please contact:

DUPUY, Armelle

DCF/AFS/PROC

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**If this Call for Tenders should interest you, please read the important information below:**

### **IMPORTANT NOTICE**

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, you can search for this Call for Tenders, and its relevant documentation, in the “*View Active Negotiations*” section of the Supplier Portal.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the process described on the following link: <https://www.eurocontrol.int/portal/new-supplier-portal>.
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
  - a) print out the documents;
  - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
  - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
  - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
  - b) transmit such documents to any third person who has no need to know them;
  - c) post such documents on any private or public website;
  - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
  - e) transmit the documents without indication of the source.

**An environmental notice:**

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.