

## i- CALL FOR TENDERS

**Call for Tenders No.:** ECTL\_SRC\_240046

**Title:**

Physical Contingency Site for the Network Manager Operations Centre

**General:**

The EUROCONTROL Agency has been nominated by the European Commission (EC) to perform the Network Manager Functions. Part of such functions is the Operations of the Network Manager Operations Centre (NMOC).

**Technical subject matter:**

To operate the NMOC 24/7, appropriate business continuity measures have to be applied and are under oversight of the European Aviation Safety Agency (EASA) of the EC. The Network Manager has, therefore, established the provision of a contingency site via service contract as to ensure such business continuity in cases where the main operations room at Haren cannot be used. A new contract needs to be let by mid-September 2024 at the latest.

**Main selection, assessment and award criteria:**

<b><u>TECHNICAL CAPACITY CRITERIA</u></b>
The Tenderer has to demonstrate experience in providing similar services to at least three mission critical entities. Such entities can be, e.g., Police forces, Military, European Commission or their agencies, Air Navigation Service Providers, Airport Operators, energy sector, etc.

<b><u>TECHNICAL ASSESSMENT CRITERIA</u></b>
See the Excel sheet, annexed to the TEPO-E document published with the Call for Tenders in the EUROCONTROL Supplier Portal to see all technical assessment criteria.

The Technically compliant Tender with the Lowest Contract Price will be considered as the best choice for contract award and is therefore the economically most advantageous Tender, provided that no factors or risks to EUROCONTROL would justify a different recommendation.

**Tender closing date:** 19 July 2024 at 15:00 CEST

### SUPPORTING EUROPEAN AVIATION

**Member States:** Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye, Ukraine, United Kingdom.

**Comprehensive Agreement States:** Israel, Morocco.

**Point of Contact:** Please see the “Important Notice” below and if you have any other related questions, please contact:

France REEB

CF/PROC

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**If this Call for Tenders should interest you, please read the important information below:**

### **IMPORTANT NOTICE**

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, you can search for this Call for Tenders, and its relevant documentation, in the “*View Active Negotiations*” section of the Supplier Portal.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the process described on the following link: <https://www.eurocontrol.int/portal/new-supplier-portal>.
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
  - a) print out the documents;
  - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
  - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
  - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
  - b) transmit such documents to any third person who has no need to know them;
  - c) post such documents on any private or public website;
  - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
  - e) transmit the documents without indication of the source.

**An environmental notice:**

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.