

## i- CALL FOR TENDERS

**Call for Tenders No.:** ECTL\_SRC\_230105

**Title:** Expert in SASS-C User Support

**General:** EUROCONTROL\* is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States. We are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond.

**Technical subject matter:** The objective of this Call for Tender is to provide one consultant for user support for the Surveillance Analysis Support System for ATC Centre.

**Main selection, assessment and award criteria:**

<b>TECHNICAL ASSESSMENT CRITERIA</b>	
	The consultant shall have a college/university master in either of Computer Science, Physics, Electronic, Engineering or Mathematics
	The consultant shall have a B2 level for written & spoken English
	The consultant shall have an academical specialisation in ATM/CNS domain
	The consultant shall have extensive understanding of SASS-C VERIFICATION tool
	The consultant shall be <ul style="list-style-type: none"> <li>Desiring and able to work in a multi-cultural team;</li> <li>Good team worker, positive, open minded, committed to get the job done;</li> <li>Being an expert and be ready to work with other experts with peer review.</li> </ul>
	The consultant should have experience in analysing surveillance issues (special phenomenon or performance anomalies) including writing technical report.
	The consultant should have experience in providing specialised software training course to end-users
	The consultant should have experience in writing User Guide and Training material
	The consultant should have experience in validation/acceptance testing specialised software/system

### SUPPORTING EUROPEAN AVIATION

**Member States:** Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye, Ukraine, United Kingdom.

**Comprehensive Agreement States:** Israel, Morocco.

The consultant should have experience in the domain of Linux OS installation, use and administration
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The consultant should have experience in the domain of (MariaDB/MySQL) database principles, modelling, querying, creating views/tables
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The economically most advantageous offer will be established in accordance with the following:

For the Technical tender, a weighting of 60% is applied, for the Financial tender, a weighting of 40%.

**Tender closing date:** 05-12-2023 at 15:00 CET

**Point of Contact:** If you wish to receive the Call for Tenders please see the “Important Notice” below and if you have any other related questions, please contact:

GRIESS, Steve

DCF/AFS/PROC

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**If this Call for Tenders should interest you, please read the important information below:**

**IMPORTANT NOTICE**

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, you can search for this Call for Tenders, and its relevant documentation, in the “*View Active Negotiations*” section of the Supplier Portal.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the process described on the following link: <https://www.eurocontrol.int/portal/new-supplier-portal>.
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
  - a) print out the documents;
  - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
  - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
  - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
  - b) transmit such documents to any third person who has no need to know them;
  - c) post such documents on any private or public website;
  - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
  - e) transmit the documents without indication of the source.

**An environmental notice:**

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.