

i- CALL FOR TENDERS

Call for Tenders No.: ECTL_SRC_230115

Title: Third Party Application Maintenance for ESCAPE STORIA and Ground tools

General: EUROCONTROL is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States. We are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond.

Technical subject matter:

The present contract is related to the ESCAPE simulation platform which has been developed and maintained by the EUROCONTROL Innovation Hub (EIH) in order to provide simulation capabilities enabling demonstration and validation of new systems, test new airspace configurations, conduct training and validate industrial prototypes. The platform has been extensively used over the past years for various projects, with participation of air navigation service providers (ANSPs), airports, industries and research institutes.

The purpose of the contract to be let with the successful Tenderer, is the provision of the **“Third Party Application Maintenance”** services for the STORIA and Ground Tools (SGT) modules of the ESCAPE simulation platform.

The “Third Party Application Maintenance” contract includes the following services:

- Corrective and perfective maintenance of the SGT systems and the associated documentation. This maintenance includes support of validated SGT releases, as well as production of new releases;
- Upgrade of the SGT to meet functional and system evolution requirements;
- Provision of support services to EUROCONTROL projects.

SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye, Ukraine, United Kingdom.

Comprehensive Agreement States: Israel, Morocco.

[Main selection, assessment and award criteria:](#)

TECHNICAL SELECTION AND CAPACITY CRITERIA

Tenderers must have successfully dealt with previous projects that included significant software development, deployment and maintenance, in the Air Traffic Management (ATM) or Control (ATC) domains.

PASS/FAIL TECHNICAL ASSESSMENT CRITERIA\$

Compliance and level of commitment to the requirements expressed in section 5 of Annex1 and in Annex2.

Proposed staff profiles (minimum 2) must have a previous experience of a minimum 3 years in software development, deployment and maintenance, in the Air Traffic Management (ATM) or Control (ATC) domains.

Proposed staff profiles must have a previous experience of a minimum 3 years in software development using Java, UML and XML languages and their development framework.

Excellent ability to write professional documents in English (Level B2 in the Common European Framework of Reference for Languages (CEFR)).

SCORING TECHNICAL ASSESSMENT CRITERIA

Quality of the Tender:

- Presentation of the Company, overall material and resources available to support the contract
- Overall understanding of the project and its problematics

Completeness of the proposal with respect to the contract's objectives, tasks and quality needs.

The Contractor Personnel competences:

- at least 5 years' experience in Software Project Management
- at least 5 years' experience in designing, specifying, developing and deploying complex software systems
- confirmed experience in JAVA and XML frameworks (5 years for the technical lead and 3 years for developers)
- Experience (3 years) in Linux (RedHat) and Windows (10) environments
- Experience (3 years) in Eclipse environment
- Experience in Object Oriented and UML software design (3 years)

The Contractor Personnel competences:

- Experience (3 years) in the change control and configuration management system GIT,

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| <ul style="list-style-type: none">• Experience in development of ATM Simulator (5 years for technical leader and 3 years for developers) |
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Capability to perform a technical discussion in French language (Level B1 in Common European Framework of Reference for Languages CEFR).
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The economically most advantageous offer will be established in accordance with the following:

For the Technical tender, a weighting of 70% is applied, for the Financial tender, a weighting of 30%.

Tender closing date: 29-11-2023 at 15:00 CET

Point of Contact: If you wish to receive the Call for Tenders please see the “Important Notice” below and if you have any other related questions, please contact:

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DCF/AFS/PROC

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If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, you can search for this Call for Tenders, and its relevant documentation, in the “*View Active Negotiations*” section of the Supplier Portal.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the process described on the following link: <https://www.eurocontrol.int/portal/new-supplier-portal>.
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.