

## i- CALL FOR TENDERS

**Call for Tenders No.:** ECTL\_SRC\_230101

**Title:** Identification of Operational Safety Hazards at Network Level

**General:** EUROCONTROL\* is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States. We are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond.

**Technical subject matter:**

The Network Manager identifies European ATM Network safety issues through proactive monitoring of the network operations and supports the Network stakeholders operating within the applicable regulatory framework (SES) in the identification and mitigation of existing hazards to aviation and in anticipation of new operational safety threats. The overall objective is to keep the Network safe and support the increase in European ATM system capacity and efficiency in line with stakeholders' expectations and established EU performance indicators and targets.

EU regulation No 2019/123 laying down detailed rules for the implementation of air traffic management (ATM) network functions defines the Network Manager's tasks, including the one to: "identify operational safety hazards at network level in cooperation with operational stakeholders and assess the associated network safety risk and report them to the Agency".

To respond to the regulatory requirements the EUROCONTROL Network Manager Directorate, in consultation with NDOP developed an annual process to perform this task that delivers the Top 5 NM safety priorities and assesses the associated network risk. The Network Management Board reviewed and approved the process for implementation as a means to discharge NM legal responsibilities stemming from EU 2019/123. This process consists of three major sub-processes:

- IDENTIFICATION. The sub-process for identification and for verification of the ongoing validity of operational safety hazards at network level.
- TOP 5 STUDIES. The sub-process for assessing the network risk associated to the identified operational safety hazards at Network level via the production of Operational Safety Studies and related

### SUPPORTING EUROPEAN AVIATION

**Member States:** Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye, Ukraine, United Kingdom.

**Comprehensive Agreement States:** Israel, Morocco.

best practices. This task is performed by a set of projects that deliver operational safety study reports, fact sheets and papers.

- PROMOTION. The sub-process for lessons dissemination and safety promotion, within the wider context of aviation safety knowledge management, of the Operational Safety Studies and related best practices. This task is performed by organisation of dedicated workshops, regular stakeholder meetings, maintenance of SKYbrary content and production and dissemination of multimedia tutorials and materials like toolkits and SKYclips.

The objective of this Call for tenders is to select a company that will work on the first sub-process above (IDENTIFICATION).

The contract will include a firm part (2 years) and an optional part (1 year) and shall start early January 2024 In order to end on 1 December 2025.

**Main selection, assessment and award criteria:**

<b>TECHNICAL CAPACITY CRITERIA</b>
Experience and understanding of EUROCONTROL Safety Functions Maps Models and Eurocontrol NM Top 5 safety priorities
Interactive dashboards infrastructure that illustrate incident samples on the structure of SAFMAPS and allow relevant factor filtering and analysis

<b>TECHNICAL ASSESSMENT CRITERIA</b>
Experience in Air Traffic Services (ATCO licence with a valid rating)
Approach suggested to deliver the work specified in section 3.4 of the Technical Specifications
Knowledge, practical experience and understanding of EUROCONTROL Safety Functions Maps Models and Eurocontrol NM Top 5 safety priorities.
Knowledge of ATM-related safety risks and minimum 10 years of current practical experience as air traffic controller
Knowledge of safety risks associated to commercial air transport
Experience in safety knowledge management at the level of European region and at global level
High proficiency in English (writing/speaking)
Document management skills.
Communication skills

The economically most advantageous offer will be established in accordance with the following:

For the Technical tender, a weighting of 60% is applied, for the Financial tender, a weighting of 40%.

**Tender closing date:** 07-12-2023 at 15:00 CET

**Point of Contact:** If you wish to receive the Call for Tenders please see the “Important Notice” below and if you have any other related questions, please contact:

DUPUY, Armelle

DCF/AFS/PROC

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**If this Call for Tenders should interest you, please read the important information below:**

**IMPORTANT NOTICE**

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, you can search for this Call for Tenders, and its relevant documentation, in the “*View Active Negotiations*” section of the Supplier Portal.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the process described on the following link: <https://www.eurocontrol.int/portal/new-supplier-portal>.
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
  - a) print out the documents;
  - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
  - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
  - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
  - b) transmit such documents to any third person who has no need to know them;
  - c) post such documents on any private or public website;
  - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
  - e) transmit the documents without indication of the source.

**An environmental notice:**

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.