

i- CALL FOR TENDERS

Call for Tenders No.: ECTL_SRC_230096

Title: Version control and third-party application maintenance of IMPACT, BADA and Mantis set of tools

General: EUROCONTROL is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States. We are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond.

Technical subject matter:

Third-Party Application Maintenance and version control of a set of EUROCONTROL tools made of:

- **IMPACT**, Integrated aircraft noise and emissions modelling platform which includes STAPES and AEM and APML
- **BADA User Interface**, is a web based application which serves as the BADA licencing platform and repository for documentation and datasets; it also provides several functions dedicated to the BADA users to facilitate use of BADA.
- **MANTIS** is a free web based application which provides the supervision of the maintenance and development of the tools using a ticketing system.

The purpose of the contract to be let with the successful Tenderer is:

- The third-party application maintenance (TAM) of IMPACT, BADA and Mantis set of tools, ensuring the operational continuity of the applications, providing minor functional adaptations/ evolutions, fixing issues, support and ensuring project management activities.
- The version control of the set of tools source code, ensuring the integration of new bricks of code including new major developments (developed and delivered by third-party suppliers), the versioning of the code and the traceability of the code evolution.

SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye, Ukraine, United Kingdom.

Comprehensive Agreement States: Israel, Morocco.

The provision of service will be carried out under a tasking contract over a period of 3 years.

The purpose of this contract **does not include** major functional software development activities. Such activities will be performed by other third-party suppliers who will deliver the source code to be integrated into the tools by the Contractor.

[Main selection, assessment and award criteria:](#)

SCORING TECHNICAL ASSESSEMENT CRITERIA

Criteria
Relevance to the technical specifications and the requirements Req-8 to Req-27 as described in the techSpecs CFT documents: <ul style="list-style-type: none"> - Expertise in object-oriented programming language - Expertise in maintaining web-based applications - Expertise in DevOps
Collaboration and communication skills including capability to write professional documents in English (Level B2 in Common European Framework of Reference for Languages CEFR)
Provision and quality of the services and materials to be allocated to the project: <ul style="list-style-type: none"> - Confirmed experience in web-based application environment - Experience in implementing a CD/CI process - Confirmed experience in software test automation
Relevance of the proposal for the maintenance performance management
Organisation of the service provision: <ul style="list-style-type: none"> - Excellent ability in developing guidelines, technical specifications, requirements analysis reports (at least 3-years experience) - Relevance of the management methodology - Reliability of the sourcing capacity
Quality of the Tender (clarity, relevance, structure): <ul style="list-style-type: none"> - Clarity of the presentation of the Company and the expected resources to support the contract - Overall understanding of the contract requirements and context - Completeness of the proposal with respect to the specifications
Experience in a similar context of Third-Party Application Maintenance with multiple contributors

The economically most advantageous offer will be established in accordance with the following:

For the Technical tender, a weighting of 60% is applied, for the Financial tender, a weighting of 40%.

Tender closing date: 21-11-2023 at 15:00 CET

Point of Contact: If you wish to receive the Call for Tenders please see the “Important Notice” below and if you have any other related questions, please contact:

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If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, you can search for this Call for Tenders, and its relevant documentation, in the “*View Active Negotiations*” section of the Supplier Portal.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the process described on the following link: <https://www.eurocontrol.int/portal/new-supplier-portal>.
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.