

i- CALL FOR TENDERS

Call for Tenders No.: SDM_SRC_230002

Title: Management of the SESAR Deployment Manager (SDM) Website (LOT 1) and its Partner Area (LOT 2).

General: EUROCONTROL* is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States. We are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond.

Technical subject matter: The SESAR Deployment and Infrastructure Partnership (SDIP) took over the role of SESAR Deployment Manager (SDM) by signing a long-term Framework Partnership Agreement (2022 – 2027) with the European Commission. One of the specific communication objectives assumed by SDIP is to ensure a professional online presence with the aim to inform its stakeholders and the wide public.

With the present Call for tenders, EUROCONTROL is looking for contractors to manage (from a set up, hosting, technical, maintenance and support perspective) the SDM Website (LOT 1) and its Partner Area (LOT 2).

Main selection, assessment and award criteria:

TECHNICAL ASSESSMENT CRITERIA FOR LOT 1 (WEBSITE)	
	Experience in managing similar website services as described under Section 3.2 of the Technical Specifications.
	Organisation of the service provision to ensure the delivery of the website services as described under Section 3.2 of the Technical Specifications.
	Compliance of the SLA proposed by the tenderer for the service delivery with the requirements set out in Sections 3.2 and 4 of the Technical Specifications.

TECHNICAL ASSESSMENT CRITERIA for LOT 2 (PARTNER AREA)	
	Experience in managing similar services as described under Section 3.2 and Annex 1 of the Technical Specifications.

SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye, Ukraine, United Kingdom.

Comprehensive Agreement States: Israel, Morocco.

Organisation of the service provision to ensure the delivery of the services as described in Section 3.2 and Annex 1 of the Technical Specifications
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Compliance and quality of the SLA proposed by the tenderer for the service delivery

The economically most advantageous offer will be established in accordance with the following:

For the Technical tender, a weighting of 60% is applied, for the Financial tender, a weighting of 40%.

Tender closing date: 23-06-2023 at 15:00 CET

Point of Contact: If you wish to receive the Call for Tenders please see the “Important Notice” below and if you have any other related questions, please contact:

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CF/PROC

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If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, you can search for this Call for Tenders, and its relevant documentation, in the “*View Active Negotiations*” section of the Supplier Portal.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the process described on the following link: <https://www.eurocontrol.int/portal/new-supplier-portal>.
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.