AI, AUTOMATION AND THE ROLE OF HUMANS

Ignacio Baca (EVPT IFATCA)

WHAT IS AI?

From the FLY AI report:

- Software systems developed by humans
- Mimic human intelligence
- Particularly good at analysing large datasets
- It can reduce human workload or increase human capabilities

Al is the most advanced form of automation



THE TWO PARADOXES OF AUTOMATION

Automation is supposed to eliminate the human error, BUT

Automation is designed and trained by humans

In non-nominal situations the system relies on human backup

NATIONAL

Robot Punctures Can Of Bear Repellent At Amazon Warehouse, Sickoping Workers



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TECH / AMAZON

rates

Internal documents show automated Amazon warehouses have higher injury

Black' And Williams By

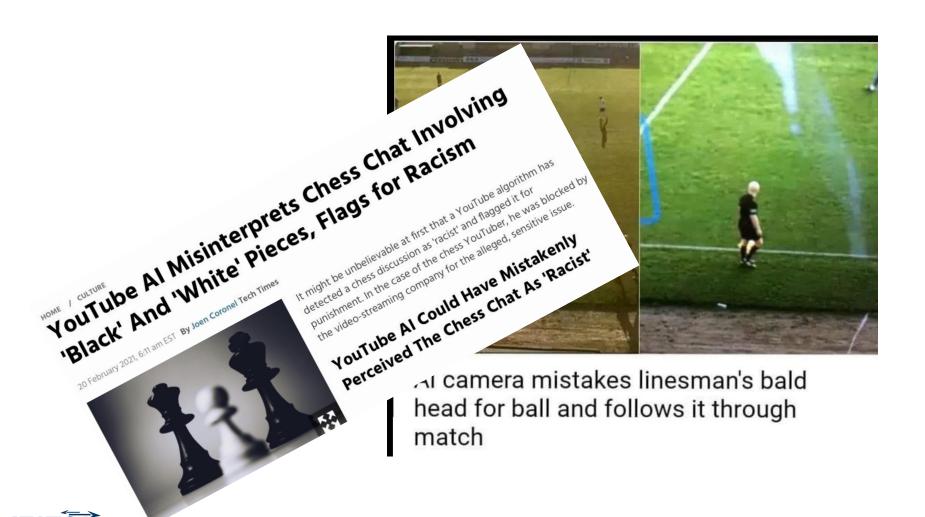
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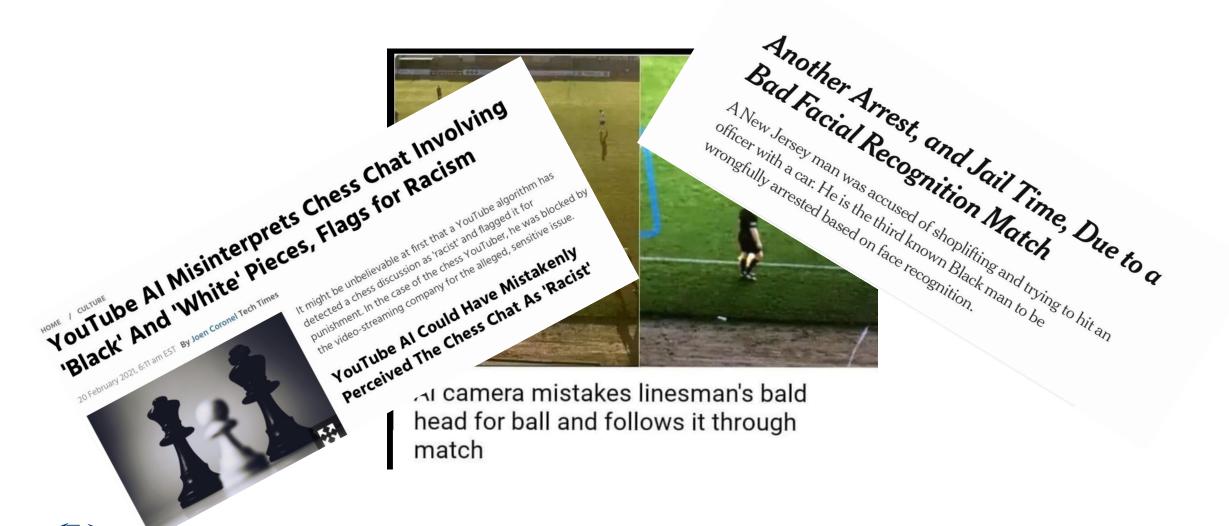


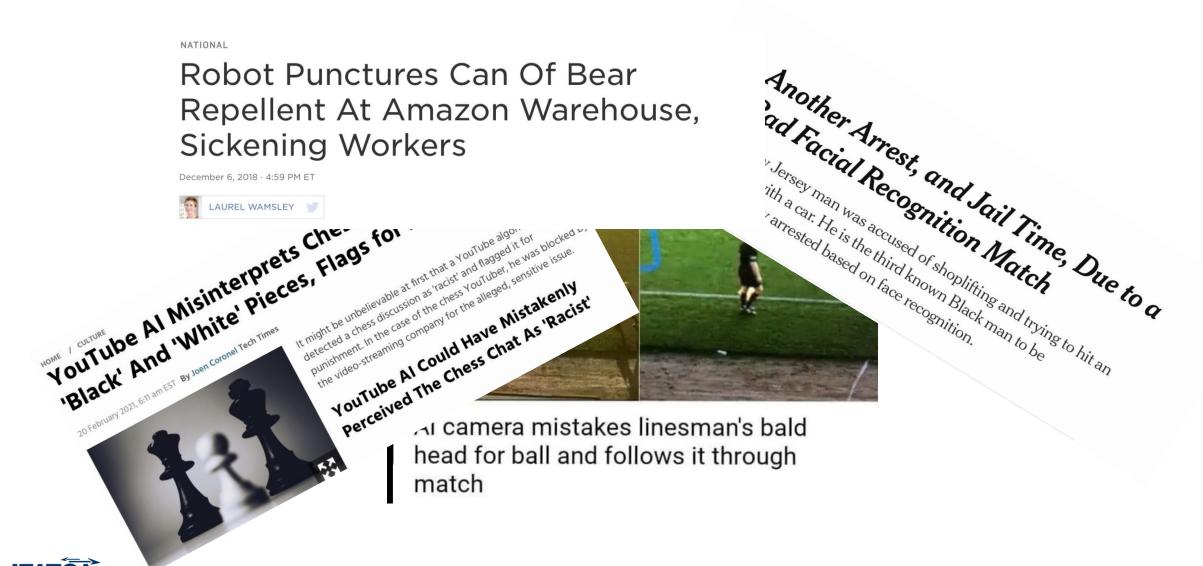


Al camera mistakes linesman's bald head for ball and follows it through match









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Robot Punctures Can Of Bear Repellent At Amazon Warehouse, Sickening Workers

December 6, 2018 · 4:59 PM ET



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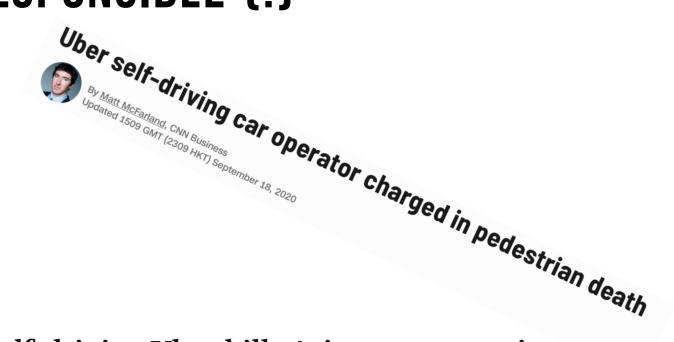
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AUTOMATION IS NEVER RESPONSIBLE (!)

Tesla driver dies in first fatal crash while using autopilot mode

The autopilot sensors on the Model S failed to distinguish a white tractor-trailer crossing the highway against a bright sky



Political science Science
Tesla crash report blames human error this is a missed opportunity

Jack Stilgoe

Self-driving Uber kills Arizona woman in first fatal crash involving pedestrian

Tempe police said car was in autonomous mode at the time of the crash and that the vehicle hit a woman who later died at a hospital

DE-SKILLING THE HUMAN BACKUP

AFR447 (June 2009)

Current training practices do not fill the gap left by the non-existence of manual flying at high altitude, or the lack of experience on conventional aeroplanes. Furthermore, they limit the pilots' abilities to acquire or maintain basic airmanship skills.

• AAR214 (July 2013)

More manual flight for Asiana pilots. Asiana's automation policy emphasized the full use of all automation and did not encourage manual flight during line operations. If the PF had been provided with more opportunity to manually fly the 777 during training, he would most likely have better used pitch trim, recognized that the airspeed was decaying, and taken the appropriate corrective action of adding power. Federal Aviation Administration (FAA) guidance and a recent US regulatory change support the need for pilots to regularly perform manual flight so that their airplane handling skills do not degrade.



HIERARCHICAL MODEL VS TEAM MODEL

Machine control

Human in the back



Joint Human Machine Cognitive System
Human-Machine Partnership





THANKS FOR YOUR ATTENTION!