

i- CALL FOR TENDERS

Call for Tenders No.: ECTL_SRC_230004

Title: EUROCONTROL/CANSO SMS Standard of Excellence Measurements

General: EUROCONTROL* is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States. We are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond.

Technical subject matter: The project is aiming to ensure a continuous assessment of knowledge and best practices in the management of safety and in the implementation of safety management systems, for improving the safety culture and harmonise practices in safety management. This will allow maintaining the current level of knowledge in safety according to new safety approaches and methods taking into account the current EU Regulatory framework.

Furthermore, it will continue to strengthen the role and place of EUROCONTROL at the centre of the global aviation scene, including in safety management, both with ICAO and with CANSO. The latter has repeatedly stated that this is an essential activity and EUROCONTROL is uniquely placed to run it.

Main assessment and award criteria:

TECHNICAL ASSESSMENT CRITERIA
University Degree in a related area or good Secondary Education with a minimum of 15 years relevant professional experience (active in ATM provision and/or regulation, ATM safety performance analysis)
Excellent English, equivalent ICAO Level 6
Statistical analysis expertise, including representation of data in graphs and charts in a user-friendly way
Significant experience (minimum 15 years) in interviewing ATM safety specialists within a multicultural environment (both European and non-European).
Solid Project Management experience (minimum 10 years)
Proven knowledge of the EUROCONTROL and ICAO ATM environment (ATM Safety Regulations, ICAO Annex 19 and the CANSO SoE), with emphasis on ATM SMS and its implementation.
Current or recent operational qualifications in ATM ops, combined with qualifications in the safety area (regulation and/or service provision).

SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye, Ukraine, United Kingdom.

Comprehensive Agreement States: Israel, Morocco.

Experience in measuring SMS performance through surveys (minimum 10 years).
A proven track record on interacting on a large scale with a significant number of organisations (over one hundred organisations).
Good interpersonal skills. In particular for this task significant experience is required in interfacing with ANSPs for safety-sensitive information. A proven track record of such activity is required in order to deal directly with ANSPs on behalf of EUROCONTROL.

The economically most advantageous offer will be established in accordance with the following:

For the Technical tender, a weighting of 70% is applied, for the Financial tender, a weighting of 30%.

Tender closing date: 31-03-2023 at 15:00 CET

If you wish to receive the Call for Tenders please see the “Important Notice” below and if you have any other related questions, please contact:

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If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, you can search for this Call for Tenders, and its relevant documentation, in the “*View Active Negotiations*” section of the Supplier Portal.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the process described on the following link: <https://www.eurocontrol.int/portal/new-supplier-portal>
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.