

i- CALL FOR TENDERS

Call for Tenders No.: ECTL_SRC_220035

Title: Provision of Linux Security Expert Support

General: EUROCONTROL is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States. We are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond.

Technical subject matter:

The purpose of this tender is to acquire:

- external support for Lot 1, which concerns the provision of a full time, time-based, external consultancy for Linux Security. The provision of a full time, time-based, external consultancy for Linux Security shall be governed by the Standard EUROCONTROL Terms and Conditions applicable to External Consultancy Contracts;
- external support under Lot 2, which concerns the provision of tasking Lifecycle support for Linux Security based on tasks requests tracked in JIRA. The provision of external tasking consultancy and lifecycle support for Linux Security shall be governed by the Standard EUROCONTROL Terms and Conditions applicable to tasking contracts. The tasking contract is a maximum amount contract.

A separate contract will be awarded for each individual Lot based on the award criteria specified below.

Main selection, assessment and award criteria:

LOT 1: Linux Time-Based Consultancy services

COMPLIANCE TECHNICAL ASSESSMENT CRITERIA
Candidate shall have at least 6 months in the last 3 years of Linux Security experience
Candidate shall be able to work both on-site (at MUAC) and remotely
Professional Linux Certification (LPI/SUSE/Red Hat)
English Language skills

SCORED TECHNICAL ASSESSMENT CRITERIA
Technical Capability: the consultant shall show that it is operating in the domain of Linux Security Support and consulting (ex research capabilities, leading implementation etc).
Technical Competences: the consultant shall have 3+ years of experience in the domains of: <ul style="list-style-type: none"> - Linux Security - DevSecOps - Patching
Understanding of the Service requirements of MUAC, as described in the Technical Specifications document section 4 (4.1; 4.2 etc).

LOT 2: Linux task-based Security Expert Support

COMPLIANCE TECHNICAL ASSESSMENT CRITERIA
Company shall have at least 6 months in the last 3 years of Linux Security experience with focus on maintenance and provide at least 2 candidates that can work on the tasks in Linux Security background. At least one of these two candidates should be always available.
Company resources shall be able to work both on-site (at MUAC) and remotely
Professional Linux Certification (LPI/SUSE/Red Hat) of the candidates as part of the technical offer

SCORED TECHNICAL ASSESSMENT CRITERIA
Technical Capability: the tenderer shall show that it is operating in the domain of Linux Security Support and maintenance.
Technical Competences: the tenderer shall propose at least 2 experts with 3+ years of experience in the domains of: <ul style="list-style-type: none"> - Linux Security

- Patching - Product maintenance
Understanding of the Service Requirements needs of MUAC the Technical Specifications document section 5 (5.1 etc).

The economically most advantageous offer for each individual Lot will be established in accordance with the following:

For the Technical tender, a weighting of 60% is applied, for the Financial tender, a weighting of 40%.

Tender closing date: 30-09-2022at 15:00 CET

Point of Contact: If you wish to receive the Call for Tenders please see the “Important Notice” below and if you have any other related questions, please contact:

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If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, you can search for this Call for Tenders, and its relevant documentation, in the “View Active Negotiations” section of the Supplier Portal.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the process described on the following link: <https://www.eurocontrol.int/portal/new-supplier-portal>
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.