

i- CALL FOR TENDERS

Call for Tenders No.: ECTL_SRC_220018

Title: Improvement of SKYbrary Accident & Incident Library

General: EUROCONTROL* is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States. We are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond.

Technical subject matter: The Network Manager identifies European ATM Network safety issues through proactive monitoring of the network operations and supports the Network stakeholders (and FABs) operating within the applicable regulatory framework (SES) in the identification and mitigation of existing hazards to aviation and anticipation of new operational safety threats. The overall objective is to keep the Network safe and support the increase in European ATM system capacity and efficiency in line with stakeholders' expectations and established EU performance indicators and targets.

The NMD Safety Unit contributes to the achievement of the above tasks by implementing a work programme that includes a number of threads, such as:

- Identification of Network operational safety risks and priorities through a structured process for review and analysis of reported accidents, serious and major incidents in cooperation with European ANSPs;
- Risk analysis;
- Identification of risk mitigation and operational safety improvement measures;
- Development of materials and toolkits supporting stakeholders' safety enhancement efforts;
- Safety risk knowledge management - safety knowledge and best practices integration on SKYbrary;
- Dissemination of ATM safety information and best practices by means of SKYbrary highlights and the HindSight magazine;
- Promotion of operational safety enhancement measures.

A key enabler for the achievement of the above objectives is the EUROCONTROL safety information repository – the SKYbrary knowledgebase.

SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye, Ukraine, United Kingdom.

Comprehensive Agreement States: Israel, Morocco.

The general objective of this contract is to support the continual maintenance and further replenishment of SKYbrary accident and incident library, thus providing a valuable assistance to front-line operators and aviation safety stakeholders when undertaking operational safety improvement activities.

Main selection, assessment and award criteria:

TECHNICAL ASSESSMENT CRITERIA
Commercial air transport operations
Knowledge of and practical experience in management of safety risks associated to commercial flight operations
Potential to deliver the work specified in section 3.4 of the TechSpecs.
Knowledge of safety risks to aircraft operations and minimum 10 years practical experience as commercial airline pilot
Experience in investigation and analysis of aviation safety accidents and incidents of at least 5 years
Experience in drafting and editing aviation safety publications
High proficiency English language skills
Aeronautics or system engineering
Knowledge of and experience in using semantic content management functions

The economically most advantageous offer will be established in accordance with the following:

The Technically compliant Tender with the Lowest Contract Price will be considered as the best choice for contract award.

Tender closing date: 07-10-2022 at 15:00 CET

Point of Contact: If you wish to receive the Call for Tenders please see the "Important Notice" below and if you have any other related questions, please contact:

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NMD/BCS/PROC

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If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, you can search for this Call for Tenders, and its relevant documentation, in the “*View Active Negotiations*” section of the Supplier Portal.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the process described on the following link: <https://www.eurocontrol.int/portal/new-supplier-portal>
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.