

i- CALL FOR TENDERS

Call for Tenders No.: 22-430249-A

Title: Provision of a psychologist in support of the FEAST Service

General: EUROCONTROL* is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States. We are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond.

Within the Network Management Directorate, the EUROCONTROL Aviation Learning Centre (ALC), delivers unique high-quality training courses, tools and services in air traffic management (ATM) to various actors in the aviation community. One of these tools is FEAST: the First European Air Traffic Controller Selection Test used by 53 organisations to assess the knowledge, skills and abilities of applicants for Air Traffic Control (ATC) training.

Technical subject matter:

FEAST is a professional set of online tools used for the recruitment and selection of trainee Air Traffic Control Officer (ATCO) candidates. Being specifically designed for ATC selection, FEAST improves the quality of decisions made by ATC recruiters.

FEAST is run and managed as a service by EUROCONTROL. The online testing system is supplied to accredited Air Navigation Service Providers (ANSPs) and ATC training organisations (known as FEAST Users). FEAST Users will use the tool locally as part of their recruitment process to select the most suitable candidates. More than 100.000 candidates have completed the FEAST selection tests since the start of the FEAST Service.

The scope of this 2 years' contract is to provide the support of a psychologist for the FEAST Service.

Main selection, assessment and award criteria:

TECHNICAL ASSESSMENT CRITERIA
<ul style="list-style-type: none">• Bachelor Degree or a higher degree in psychology• The candidate shall be able to communicate in English. The desired level of English language proficiency shall be equivalent to B1 as defined in the Common European Framework of Reference (CEFR).• Specialisation in diagnostics, psychometric testing or selection testing.
<ul style="list-style-type: none">• HR experience in recruitment and selection.

SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom.
Comprehensive Agreement States: Israel, Morocco.

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| <ul style="list-style-type: none"> • Experience in conducting statistical analyses as common in psychology (e.g. descriptive statistics, t-tests, and correlation analyses). |
| <ul style="list-style-type: none"> • Professional training or experience in a similar field like FEAST will be considered an advantage (e.g. experience in selection testing working for a consultancy or in a HR department, university research related to psychological diagnostics or selection testing). • Professional experience with provision of help desk support. • Experience in the use of selection tests or with psychological tests in general. • Knowledge and experience with SPSS or other statistical software. • Ability to draft texts in English. |

The economically most advantageous offer will be established in accordance with the following:

For the Technical tender, a weighting of 60% is applied for each lot, for the Financial tender, a weighting of 40% for each lot.

16-06-2022 at 15:00 CET

Tender closing date:
Point of Contact:

If you wish to receive the Call for Tenders please see the “Important Notice” below and if you have any other related questions, please contact:

Armelle DUPUY

NMD/BCS/Procurement
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If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, please send an e-mail to the Point of Contact mentioned above to get access to the documentation.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the 3-step process described on the following link: <https://www.eurocontrol.int/portal/supplier-portal>
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.