

i- CALL FOR TENDERS

Call for Tenders No.: 22-110090-A

Title: n-Conect Business Support

General: EUROCONTROL* is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States. We are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond.

Technical subject matter: It is a contract in terms of getting business process, use cases and business capability analyses and business requirement elicitation and documentation support to develop the Network Manager Portal's Flight and FLOW applications replacing the legacy CIAO and CIFLO/CITO applications and the NOP Portal on the NES (Network Manager Portal) platform, by the n-CONNECT programme.

Main selection, assessment and award criteria:

TECHNICAL CAPACITY CRITERIA
At least 5 years proven experience in the facilitation of gathering requirements and their prioritisation and the supporting methodologies in ATM.
At least 5 years experience in writing and modelling ATM Concept of Operation and Data using BPMN
The Tenderer shall have at least 3 years of experience with HP ALM JIRA and Confluence.
TECHNICAL ASSESSMENT CRITERIA
Proposal for the delivery of the workpages WP1,2,3,4.
Confirmed skills of required profiles in section 5.5 of the Technical Specifications (minimum point: all required skills fulfilled).
The supplier shall have the necessary proven level of expertise and knowledge for gathering and writing business user requirements and their prioritisation and the supporting methodologies in the field of ATM.
The supplier shall have the necessary proven level of expertise and knowledge for producing Business use cases and process modelling

SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Republic of Moldova, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom.

Comprehensive Agreement States: Israel, Morocco.

using BPMN and with their prioritisation and the supporting methodologies in the field of ATM.
The tenderer shall have solid knowledge of the relevant ATFCM concepts in SESAR such as DCB, advanced STAM.
The tenderer shall have knowledge of HP-ALM, JIRA and Confluence tools (maximum points: 5 years experience and above with example provided).
The tenderer shall be familiar and shall have solid working experience with Agile development frameworks such as SAFe.
The tenderer must have solid operational experience in the domain of Air Traffic FLOW and Capacity Management.
Level of knowledge of gathering and writing Business user requirements and their prioritisation and the supporting methodologies in the field of ATFCM.
The tenderer shall have solid experience with producing Business use cases and process modelling using BPMN and with their prioritisation and the supporting methodologies in the field of ATFCM.
The tenderer must have solid experience with the operational interfaces and operational procedures used by the NMOC and other NM stakeholders, especially Airline Operators and Flow Management Positions for Air Traffic Management.
The tenderer shall have knowledge / shall be familiar with the Cooperative Traffic Management project in Eurocontrol.

The economically most advantageous offer will be established in accordance with the following:

All marks below the minimum mark threshold for any mandatory criterion, sub-criterion and/or the overall compliancy threshold, or failing any of the requirements will result in the Tender being declared non-compliant. The non-compliant Tenders will not be further assessed.

Tender closing date: 01-06-2022 at 15:00 CET

CFT Internet Notice I-IN-E via iSourcing Vers. { _UIVersionString }

Point of Contact:

If you wish to receive the Call for Tenders please see the “Important Notice” below and if you have any other related questions, please contact:

David LEYS

DCF/AFS/PROC

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If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, please send an e-mail to the Point of Contact mentioned above to get access to the documentation.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the 3-step process described on the following link: <https://www.eurocontrol.int/portal/supplier-portal>
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.