

Supporting  
European  
Aviation



# EUROCONTROL Aviation Learning Centre

Hendrik (Rik) Dermont

Acting Head of EUROCONTROL Aviation Learning Centre

02 & 03 February 2022



NETWORK  
MANAGER





# 2021: The DIGITAL shift and Participants Numbers



## CLASSROOM COURSES



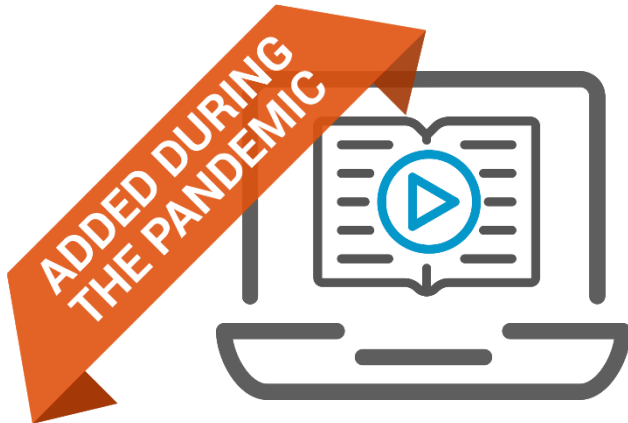
911

## E-LEARNING COURSES



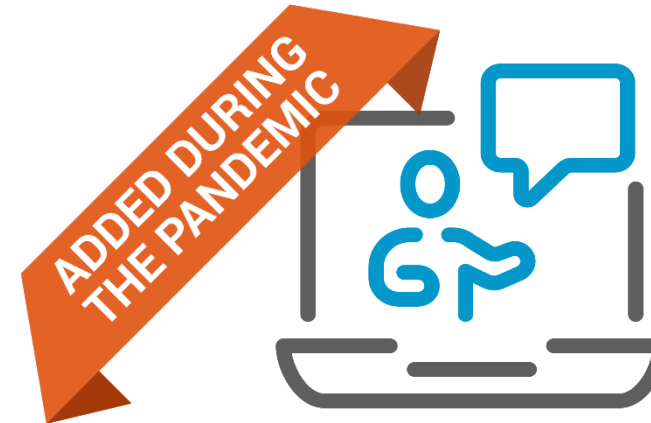
40,150

## ON-LINE COURSES



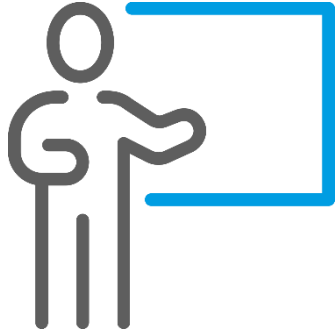
3,113

## WEBINARS



11,931

CLASSROOM COURSES



**35% of offer**

ON-LINE COURSES



**65% of offer**

WEBINARS



# Tools provided to the Aviation Community by the EUROCONTROL ALC



Controller Selection Test for candidate  
ATCOs during recruitment  
FEAST



Language Proficiency Test for  
ATCOs and Pilots  
ELPAC

Both tools are widely used in Europe – More than 40 user organisations

**Objective: Make ELPAC “THE” Language Proficiency test for Europe for Pilots and ATCOs**

# PLAN FOR THE FUTURE



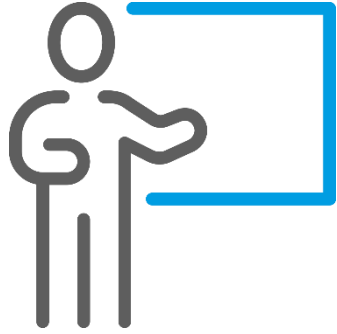
- EMPHASIS ON NETWORK SUPPORT
- REVIEW PORTFOLIO
- CONTINUE TO INNOVATE

## SUPPORT EUROPEAN AVIATION

# Portfolio Strategy for 2022-2026: *A multi-channel experience*



## CLASSROOM COURSES



*Additional learning through networking and practical training*

## ON-LINE COURSES



*Available anywhere, classroom-like experience*

*OBJECTIVE:*  
SUPPORT THE NETWORK

## E-LEARNING COURSES



*Available anywhere and anytime*

## WEBINARS



*Short and accessible*

# IMPLEMENTATION STRATEGY



- Nurture and exploit the COVID learning
- Focus on LEARNING and overall EXPERIENCE
- Increase EFFICIENCY - Reduce Cost Base (Cost minus revenue)
- Modernise and expand the use of ELPAC and FEAST



“Strive not to be a success, but rather to be of value.”

*Albert Einstein*