

## i- CALL FOR TENDERS

**Call for Tenders**      **21-110370-A**  
**No.:**

**Title:**                      **SIMOS SDDS Implementation and Operational Support (SIMOS OSS)**

**General:**                      EUROCONTROL\* is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States. We are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond.

**Technical subject matter:**                      The Surveillance Data Distribution System (SDDS) Services relate to its maintenance, support and further enhancements that are provided within EUROCONTROL member states area by the EUROCONTROL SDDS Maintenance and Operational Support (SIMOS). SIMOS purpose is to ensure appropriate support and software maintenance to National Administrations and the EUROCONTROL installations for the maintenance of SDDS. The Service is carried out by EUROCONTROL with support from the Industry.

This CFT is aiming at the provision of service support for SIMOS Team at EUROCONTROL HQ in Brussels in the form of a service contract for two full time Technical Experts for a three (3) years period, with one possible 2-year extension.

**Main selection, assessment and award criteria:**

<b>TECHNICAL CAPACITY CRITERIA</b>
The Tenderer <b>shall</b> have and provide in the Tender a certificate attesting they comply with international quality standard ISO 9001 and/or European quality standard EN 29001.
The Tenderer <b>shall</b> demonstrate in the Tender that their Technical Experts proposed for this project are used to comply with quality standard for at least 1 year and will not have problem with quality standard applied in SDDS.
The Tenderer <b>shall</b> demonstrate in the Tender to have multi-year (3 years+) experience in ATM Surveillance software support & maintenance activities.

\* EUROCONTROL – European Organisation for the Safety of Air Navigation  
**SUPPORTING EUROPEAN AVIATION**

**Member States:** Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Moldova, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom.



**NETWORK  
MANAGER**



The Tenderer <b>shall</b> demonstrate in the Tender at least 1 year experience in Cybersecurity.
The Tenderer <b>shall</b> demonstrate in the Tender at least 1 year experience in Virtualisation.
The Tenderer <b>shall</b> demonstrate in the Tender to have multi-year (2 years+) experience in Linux Operating System in form of installation and configuration.
The Tenderer <b>shall</b> demonstrate in the Tender to have multi-year (2 years+) experience in SNMP in form of installation and configuration.
The Tenderer <b>shall</b> demonstrate in the Tender that the members of their team for this project have the level of English required i.e. C1 (oral vs. written) on CEFR or equivalent.
The Tenderer <b>shall</b> demonstrate in the Tender to have multi-year (3 years+) experience on the management of small/medium projects in Java, Python and C++.
The Tenderer <b>shall</b> demonstrate in their Tender to have strong multi-year (3 years+) experience in Ethernet switches and routers in the form of installation, configuration maintenance and support.
The Tenderer <b>shall</b> demonstrate in their Tender to have strong multi-year (3 years+) experience in providing services in multinational environment.
The Tenderer <b>shall</b> demonstrate in their Tender to have a solid experience on the market (at least 5 years) that could justify their capability to deliver the services described in this SoW for a period of three (3) years, plus 2 optional.

#### TECHNICAL ASSESSMENT CRITERIA

Scoring Table					
Min score	70				
Category	weight	Number of requirements	Sum of Requirement Weights	Minimum Score	Maximum Score
<b>CONTRACT</b>	<b>0</b>	67	0	0	0
<b>FORM</b>	<b>0</b>	29	0	0	0
<b>SCOPE</b>	<b>30</b>	24	100	70	100
<b>PROFILE</b>	<b>55</b>	32	100	70	100
<b>Overall Quality</b>	<b>15</b>	4	100	70	100
Total	100	164			

*See detailed Annex A to TechSpecs: Compliance Traceability Matrix and TEP-E document for the full assessment criteria*

Tender closing date:

The economically most advantageous offer will be established in accordance with the following:

For the Technical tender, a weighting of 60% is applied, for the Financial tender, a weighting of 40%.

**31-01-2022** at 15:00 CET

**Point of Contact:**

If you wish to receive the Call for Tenders please see the “Important Notice” below and if you have any other related questions, please contact:

**Stanila DIMITROVA**  
Contracts Manager

DCF/AFS/PROC  
E-mail: [Stanila.DIMITROVA@eurocontrol.int](mailto:Stanila.DIMITROVA@eurocontrol.int)  
Tel. : +32 2 729 3825

**If this Call for Tenders should interest you, please read the important information below:**

### **IMPORTANT NOTICE**

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, please send an e-mail to the Point of Contact mentioned above to get access to the documentation.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the 3-step process described on the following link: <https://www.eurocontrol.int/portal/supplier-portal>
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
  - a) print out the documents;
  - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
  - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
  - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
  - b) transmit such documents to any third person who has no need to know them;
  - c) post such documents on any private or public website;
  - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
  - e) transmit the documents without indication of the source.

**An environmental notice:**

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.