

i- CALL FOR TENDERS

Call for Tenders No.: 21-130348-A

Title: Experts in support of Learning Management System Customisation

General: EUROCONTROL* is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States. We are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond.

Technical subject matter: To support the delivery of courses, EUROCONTROL is using a commercial off-the-shelf Learning Management System (LMS) in combination with proprietary software. The purpose of this contract is to obtain time based assistance in support of the analysis and software development.

Main selection, assessment and award criteria:

LOT 1

TECHNICAL ASSESSMENT CRITERIA
Bachelor Degree or equivalent certification.
Specialisation in Computer Science, or equivalent certifications
English level equivalent to B2
French level equivalent to B1
At least 6 years' experience of business analysis for software development projects.
At least 6 years' experience with the development of web based applications
At least 6 years' experience with the design of Graphical User Interface
At least 4 year experience in providing end user support (e.g. helpdesk function, producing functional documentation, bug analysis)
At least 2 years' experience in software development for the training domain
At least 2 years' experience in managing simple projects

* EUROCONTROL – European Organisation for the Safety of Air Navigation

SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Moldova, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom.



NETWORK
MANAGER



At least 2 years in a multi cultural team or in an international context
At least 6 years' experience with ASP.NET MVC applications developed in C#
At least 4 years' experience with ASP Classic
At least 6 years' experience of software development with SQL Database
At least 2 years' experience with MS-SQL
At least 4 years' experience with optimising SQL request for performance purposes
At least 6 years' experience with HTML, CSS and JavaScript development
At least 4 years' experience with frontend frameworks (e.g. Bootstrap, jQuery, Angular, React)
At least 4 years' experience with system to system interactions (i.e. web services, proprietary API, Rest API)
At least 4 years' experience with windows servers and IIS
At least 2 years' experience with Learning Management System (LMS) administration
At least 1 year experience with the IMC LS software
At least 2 years' experience with visual studio and in Microsoft Team Foundation Server
At least 2 years' experience with macro programming in Microsoft Excel

LOT 2

TECHNICAL ASSESSMENT CRITERIA
Bachelor degree or equivalent certification
Specialisation in Computer Science, or equivalent certifications
English level equivalent to B2
French level equivalent to B1
At least 2 years' experience of business analysis for software development projects.
At least 2 years' experience with the development of web based applications
At least 2 years' experience with the design of Graphical User Interface
At least 1 year experience in providing end user support (e.g. helpdesk function, producing functional documentation, bug analysis)
At least 1 year experience in software development for the training domain
At least 1 year in a multi cultural team or in an international context
At least 2 years' experience with ASP.NET MVC applications developed in C#
At least 1 years' experience with ASP Classic
At least 2 years' experience of software development with SQL Database
At least 1 year experience with MS-SQL
At least 2 years' experience with HTML, CSS and JavaScript development
At least 2 years' experience with frontend frameworks (e.g. Bootstrap, jQuery, Angular, React)
At least 1 year experience with system to system interactions (i.e. web services, proprietary API, Rest API)

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At least 1 year experience with Learning Management System (LMS) administration
At least 1 year experience with the IMC LS software
At least 2 years' experience with visual studio and in Microsoft Team Foundation Server

The economically most advantageous offer will be established in accordance with the following:

For the Technical tender, a weighting of 60% is applied, for the Financial tender, a weighting of 40%.

Tender closing date:

29-10-2021 at 15:00 CET

Point of Contact:

If you wish to receive the Call for Tenders please see the "Important Notice" below and if you have any other related questions, please contact:

Ms Adelajde PRECI

DCF/AFS/PROC

E-mail: adelajde.preci@eurocontrol.int

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If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, please send an e-mail to the Point of Contact mentioned above to get access to the documentation.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the 3-step process described on the following link: <https://www.eurocontrol.int/portal/supplier-portal>
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.