

# INFORMATION CIRCULAR

## AIR NAVIGATION CHARGES IN BELARUS (Ref. UM 2021/02)

### Termination of EUROCONTROL's billing and collection services

Effective 1<sup>st</sup> July 2021

1. EUROCONTROL will stop billing air navigation charges (en route and approach/aerodrome control services) on behalf of Belarus for the services provided by Belaeronavigatsia after 30 June 2021. EUROCONTROL will issue the last air navigation charges bills on 12 July 2021 (date of bill) for the flight period June 2021.
2. Belaeronavigatsia should inform users of the Belarus airspace of the new modalities for the billing and collection of air navigation charges for the flights taking place in its airspace as from 1<sup>st</sup> July 2021.
3. EUROCONTROL will continue to collect charges for all EUROCONTROL bills issued on behalf of Belarus up until 12 July 2021, in accordance with the Information Circular UM 2021/01, including the calculation of interest of late payment in case of late payment. The bills issued by EUROCONTROL constitute claims by EUROCONTROL. In view of the restrictive measures adopted by the European Council on the direct or indirect availability of funds to Belaeronavigatsia, the charges collected will be transferred in a dedicated bank account until a transfer to Belaeronavigatsia is authorised.
4. Users should address EUROCONTROL for any queries regarding statements of account and other payment related issues for bills up to the last one issued on 12 July 2021. EUROCONTROL will continue to treat claims referring to flights billed before 1 July 2021.
5. CEFA, the CRCO airspace users portal, remains available with respect to the bills issued by EUROCONTROL and allows airspace users to submit claims and follow up their status, to update fleet information, to check the latest financial situation and to view and download electronic documents related to the billing and collection of air navigation and communication charges. For contact details, please refer to the 'Billing and Customer Relations' unit of the CRCO (see item 7. below) or consult:

[Central Route Charges Office - Contact us | EUROCONTROL](#)

#### SUPPORTING EUROPEAN AVIATION

**Member States:** Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Moldova, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom.

**Comprehensive Agreement States:** Israel, Morocco.



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6. Comprehensive and up-to-date information on charges billed and collected by EUROCONTROL is available on the website at:

<http://www.eurocontrol.int/crco>

7. The telephone and telefax numbers as well as e-mail addresses of the EUROCONTROL CRCO units concerned are as follows:

EUROCONTROL  
Central Route Charges Office (CRCO)  
Rue de la Fusée 96  
BE – 1130 Brussels (Belgium)

Billing and Customer Relations  
E-mail : [r3.crco@eurocontrol.int](mailto:r3.crco@eurocontrol.int)  
Phone : +32 2 729 38 38  
Fax : +32 2 729 90 93

Collection, Accounting and Treasury (CAT)  
Collection of charges  
E-mail : [r4.crco@eurocontrol.int](mailto:r4.crco@eurocontrol.int)  
Phone : +32 2 729 32 96  
+32 2 729 38 01  
Fax : +32 2 729 90 94

Collection, Accounting and Treasury (CAT)  
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