

i- CALL FOR TENDERS

Call for Tenders No.: 21-220179-A

Title: Network Performance Management Dashboard demonstrator update

General: EUROCONTROL* is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States. We are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond.

Technical subject matter:

The purpose of this contract is to extend the capabilities of the current Network Performance Dashboard demonstrator currently limited to traffic volume and DCB measures monitoring

Main selection, assessment and award criteria:

TECHNICAL CAPACITY CRITERIA	
Confirmed experience, at least 5 years, in creative session management and innovative HMI design based on user experience.	
Confirmed experience in capturing human factor needs based on ergonomic and cognitive science. At least 3 major projects in similar operational environment related to either in sea transport, rail, air navigation, energy and/or military.	
Knowledge of ATM, in particular network operations linked to ATFCM (DCB - flow management), and Airspace management.	

TECHNICAL ASSESSMENT CRITERIA	
Demonstrate a clear understanding of work packages 1-5 by providing added value in the solution proposed.	
Demonstrate a confirmed experience in capturing complex human-machine interactions in a sensitive operational environment.	
Confirmed experience in application of Design thinking process (including rapid HMI prototyping).	

* EUROCONTROL – European Organisation for the Safety of Air Navigation

SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Moldova, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom.



Proven experience in ATM environment, and in particular in ATFCM with a proven experience in integrating innovative tools in sensitive operational environment.

Confirmed experience in Qt technology, QML, IngeScape.
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The economically most advantageous offer will be established in accordance with the following:

For the Technical tender, a weighting of 60% is applied, for the Financial tender, a weighting of 40%.

Tender closing date: 06-05-2021at 15:00 CET

Point of Contact: If you wish to receive the Call for Tenders please see the “Important Notice” below and if you have any other related questions, please contact:

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If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, please send an e-mail to the Point of Contact mentioned above to get access to the documentation.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the 3-step process described on the following link: <https://www.eurocontrol.int/portal/supplier-portal>
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.