

Supporting
European
Aviation



Leaving COVID behind - Preparing for recovery

Key Take-aways

From Webinar EUROCONTROL + ACI Europe (10 MAR 2021)

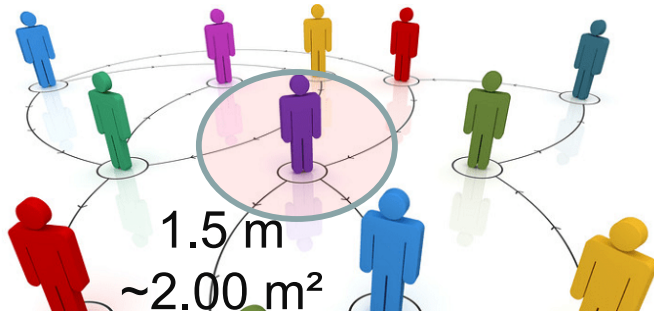
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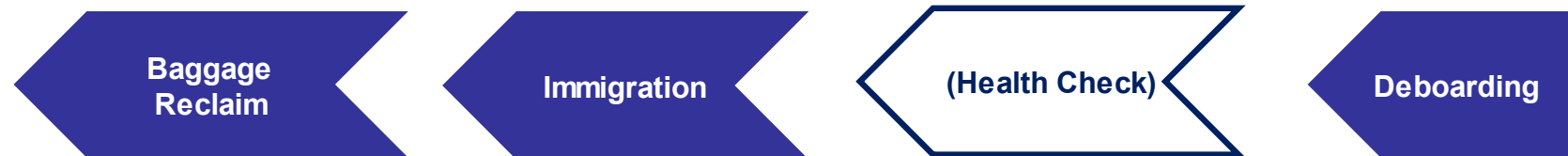
10 March 2021



During the recovery process, the airports...



- **Up to 10 minutes** additional time to departing passenger journey
- + 50% space at check-in
- **+ 100% space at security control**
- + 35-50% space at boarding gates



- **5-20 minutes** more time to arriving passenger journey
- **+ 100% space for immigration**
- + 30-50% space for baggage reclaim

During the recovery process, the airports...

Need to be aware that according to the surveys :

- Physical distancing has the largest effect on your operation (reducing airport capacity), but
 - Health checks are more challenging to implement

During the recovery process, the airports...

Need to be determine the required amount of flexibility to cope with unforeseen circumstances, because of:

- The uncertainty if a flight will operate, and
 - how many passengers will actually board the aircraft
- Try to find out how much lead time exactly is needed to scale up by x% ?
(at the time you need the extra capacity).
Same question to scale down.

This will contribute to :

- Optimize the use of the limited resources
 - Reduce costs
- Rebuild confidence in air travel

During the recovery process, the airports...

Need to think about :

- Making contactless technologies a priority (*)

Like teleworking, and videoconferencing, this is going to stay.

This will contribute to :

- Optimize the use of the limited resources
 - Facilitate a smooth passenger journey
 - Rebuild confidence in air travel

() Some 70% of the airports have plans in place, or working on it (according to ACI survey)*

During the recovery process, the airports...

Need to team up with their airlines to inform the passengers :

- About the most important do's and don'ts
 - To ensure they are well informed
- And come the airports at the time we want them
- To stay home if they do not meet the travel requirements, or do not travel

This will contribute to :

- Optimize the reduced capacity
- Optimize the use of the limited resources
- Ensure we all stay as safe as possible
 - Rebuild confidence in air travel

During the recovery process, the airports...

Additional Suggestions / Comments from the Audience ?

Please let us know !

