

i- CALL FOR TENDERS

Call for Tenders No.: 20-110194-A

Title: Selection of an Industry Partner for the SDDS Maintenance and Operational Support (SIMOS II Industry Partner)

General: EUROCONTROL* is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States. We are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond.

Technical subject matter: Services related to the maintenance, support and further enhancements of the Surveillance Data Distribution System (SDDS) are provided within EUROCONTROL member states area by the EUROCONTROL SDDS Maintenance and Operational Support (SIMOS). SIMOS purpose is to ensure appropriate support and software maintenance to National Administrations and the EUROCONTROL installations for the maintenance of SDDS. The Service is carried out by EUROCONTROL with support from the Industry referred to as the industrial partner of SIMOS (SIMOS-IP).

Main selection, assessment and award criteria: The main requirements necessary to pass the first assessment are:

The Tenderer **shall** have and provide in the Tender a certificate attesting they comply with international quality standard ISO 9001 and/or European quality standard EN 29001.

The Tenderer **shall** demonstrate in the Tender to have strong multi-year (3years+) experience in software support & maintenance activities.

The Tenderer **shall** demonstrate in the Tender to have multi-year (3years+) experience and knowledge of Surveillance Data Distribution Systems in the context of Air Traffic Management.

The Tenderer **shall** demonstrate in the Tender to have a team for this project capable to provide at least 10 FTEs.

The Tenderer **shall** demonstrate in the Tender to have multi-year (3years+) experience on the management of projects of the same complexity of SDDS (i.e. lines of code, project duration and operational deployment).

* EUROCONTROL – European Organisation for the Safety of Air Navigation
SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Moldova, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom.



NETWORK
MANAGER



The Tenderer shall confirm in the Tender the level of English of the members of their team under the form of table(s) crossing people/pool and language usage form (oral vs. written) using CEFR scale.
The Tenderer shall demonstrate in the Tender to have multi-year (3years+) experience in the management of Safety projects of the same complexity of SDDS (i.e. lines of code, project duration and operational deployment).
The Tenderer shall demonstrate in their Tender to have multi-year (3years+) experience in ATM/ATC software enhancement, maintenance and support.
The Tenderer shall demonstrate in their Tender to have multi-year (3years+) experience in providing services in multinational environment.
The Tenderer shall demonstrate in their Tender evidences of delivering high quality maintainable software to time and budget (i.e. evidence of best practise coding standards, application of IEEE standards to documentation, established project management methods, etc.) of project of the same complexity of this Contract (i.e. lines of software code, number of operational users and multi-year project).
The Tenderer shall demonstrate in their Tender to have multi-year (3years+) knowledge of Surveillance Data Distribution Systems in the context of Air Traffic Management.
The Tenderer shall demonstrate in their Tender to have a solid experience on the market (5 years) that could justify their capability to deliver the services described in this SoW for a period of five (5) years.

The offers of those Tenderers compliant to all to the above requirements will undergo to the technical assessment of a set of 598 technical assessment requirements.

Offers technically compliant to the 598 requirements and with a score equal or above the minimum threshold of 75% for the PROFILE, SCOPE and OVERALL QUALITY categories of requirements will be considered technically compliant.

The financial offers of the Tenderers assessed as technically compliant will be compared considering a weighting of 60% for the Technical part and a weighting of 40% the Financial part. The Tender with the best score will be awarded with the Contract.

Tender closing date: 28-09-2020 at 15:00 CET

Point of Contact: If you wish to receive the Call for Tenders please see the “Important Notice” below and if you have any other related questions, please contact:

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If this Call for Tenders should interest you, please read the important information below:

CFT Internet Notice I-IN-E via iSourcing Vers.1.3 10 July 2020

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, please send an e-mail to the Point of Contact mentioned above to get access to the documentation.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the 3-step process described on the following link: <https://www.eurocontrol.int/portal/supplier-portal>
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.