

i- CALL FOR TENDERS

Call for Tenders No.: 20-660125-A

Subject: ISO 9001:2015 certification for the EUROCONTROL Maastricht UAC (MUAC)

General: EUROCONTROL* is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States. We are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond.

Specific context: MUAC is ISO 9001:2015 certified. As the current certificate is valid until 14 December 2020, a recertification of MUAC's management system is required.

Upholding the ISO9001:2015 certification underpins MUAC's policy of continuous improvement. The new Single European Sky common requirements of Air Navigation Service Providers 2017/373 (applicable 02-01-2020) also refers to ISO 9001:2015 certification by accredited provider as Acceptable means of Compliance for all quality management elements of the common requirements.

The contractor entrusted with this contracted will have to execute the recertification and its associated activities in the timeframe of a recertification cycle (three year).

Who should tender: The Tenderer must be eligible to provide ISO 9001:2015 certification activities

Tender closing date: 31/03/2020 at 15:00 CET

* EUROCONTROL – European Organisation for the Safety of Air Navigation
SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Moldova, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom



NETWORK
MANAGER



Point of Contact:

If you wish to receive the Call for Tenders please see the “Important Notice” below and if you have any other related questions, please contact:

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SPM/FIN/PROC

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If this Call for Tenders should interest you, please read the important information below:

IMPORTANT NOTICE

The full i-Call for Tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-Call for Tenders documentation please read and follow carefully the instructions below:

1. If you are already registered in the EUROCONTROL Supplier Portal, please send an e-mail to the Point of Contact mentioned above to get access to the documentation.
2. If you are not yet registered as a EUROCONTROL supplier, please follow the 4-step process described on the following link: <https://www.eurocontrol.int/portal/supplier-portal>
3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall be made electronically and shall be exclusively made in strict accordance with the instructions given in the tendering documentation.
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-Call for Tenders documents for the submission of tenders (especially the Price Offer Form ref: I-TSF-E).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.