

NM User Forum 2020

LH Group feedback

30.Jan.2020
G. Mattes

lufthansagroup.com



Lufthansa

Austrian



Eurowings



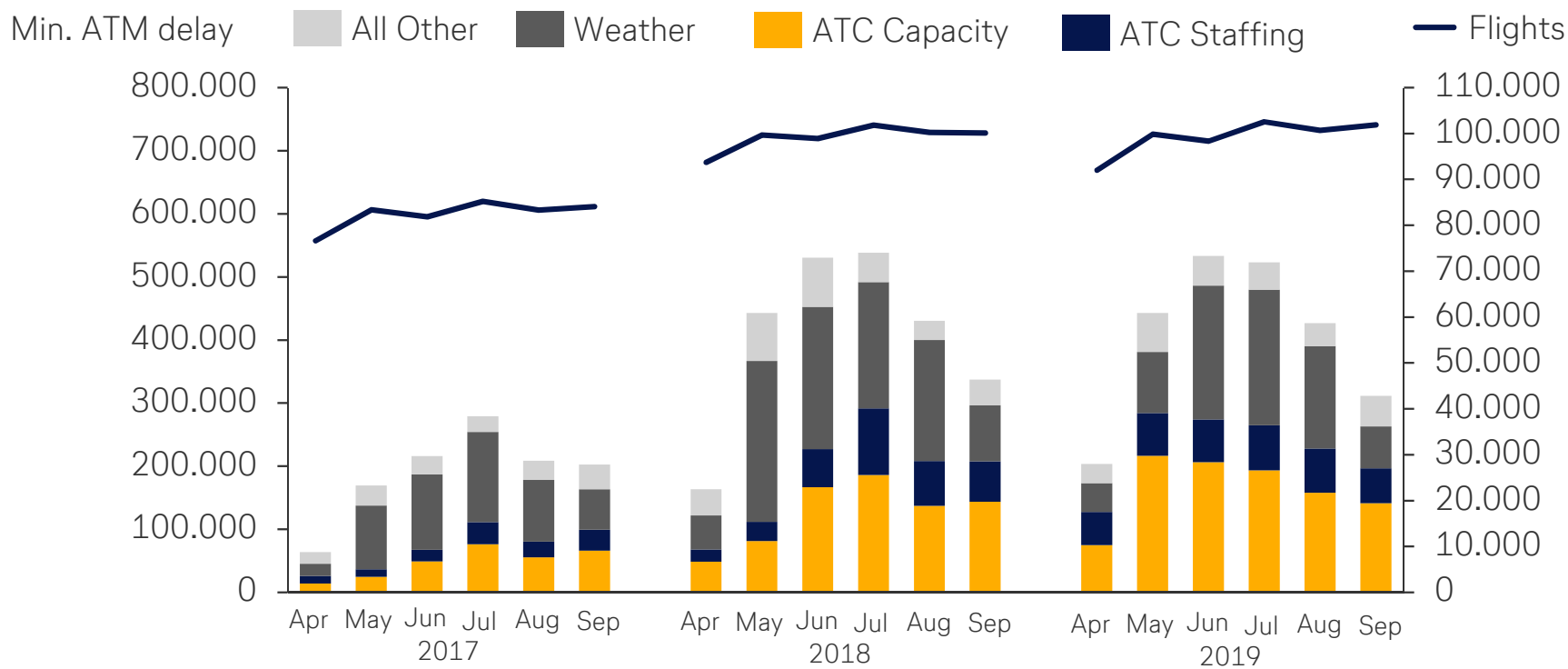
brussels airlines



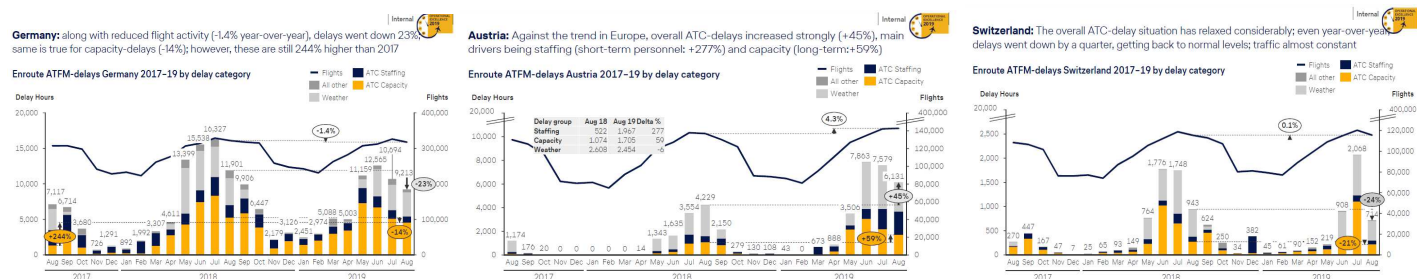
SWISS

LUFTHANSA GROUP

LH Group Summer 2019 figures



LH Group Summer 2019 experience

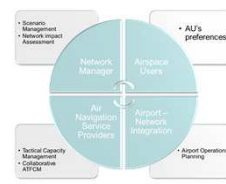


Heavily increased management attention on ATM topics

- WX impact and strike activity differed compared to 2018
- Reduced traffic growth/demand in LHG core airspaces
- Improved collaboration work for impact mitigation and alignment of implementation
- Positive achievement in ATCO labor capacity (DFS)
- Collaborative work requires a lot of effort in operation and administration
- LH group invest approx 250 Mio € (32/37 A/C to buffer delays)

Hmm.....

good luck circumstances



positive stakeholder contribution

a lot of internal investment

General statement for ‚Partnering for Operational Excellence in 2020‘

We will cooperate and contribute to achieve our primary goal:
Reduction of the severe negative impact on passenger delays and operational costs caused by present ANSP-situation

But we see the essential need for:

- Priority and focus towards achievable changes
- Positive airline CBA for intended changes are required and transparent stakeholder contribution is expected
- A collaboratively aligned and properly sequenced project plan is the basis for a successful implementation