

INFORMATION CIRCULAR

ROUTE CHARGES IN MOROCCO (Ref. GM 2020/01)

Effective from 1 JANUARY 2020

1. The EUROCONTROL Organisation is entrusted with the billing and collection of air navigation charges on behalf of the Office National des Aéroports (ONDA). The annexed document presents the Rules governing these charges in Morocco. Route charges are established in accordance with recommendations of the International Civil Aviation Organisation (ICAO).
2. The unit rate of charge from 1 January 2020 is **EUR 39.80**.

The rate of interest on late payment of route charges applicable from 1 January 2020 is **9.72% per annum**.

These rates are published in Morocco.

3. **Payment must be made only in euro (EUR)**. Details of the Bank Accounts to which users should make their payments are printed on the EUROCONTROL Bills and Statements of Accounts. Users should not pay into any other bank account other than those printed on EUROCONTROL documents. For contact details in this regard, please refer to the 'Collection, Accounting and Treasury' unit of the CRCO (see item 6).

A facility for payment by credit card is also available. For further details please contact the 'Collection, Accounting and Treasury' unit of EUROCONTROL CRCO (see item 6).

The CRCO draws the attention of users to fraudulent attempts whereby individuals pretend to come from EUROCONTROL to try to make you pay into their bank accounts.

EUROCONTROL does not plan to open new bank accounts in the foreseeable future - mistrust any communication that says that our bank accounts have changed. In all circumstances payments for charges must be made to the bank account numbers mentioned on EUROCONTROL documents. Users can contact the CRCO (see item 6. below – any service may be contacted) for confirmation.

SUPPORTING EUROPEAN AVIATION

Member States: Albania, Armenia, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Georgia, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Moldova, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom.

Comprehensive Agreement States: Israel, Morocco.



4. CEFA, the CRCO airspace users portal, allows airspace users to submit claims and follow up their status, to update fleet information, to check the latest financial situation and to view and download electronic documents related to the billing and collection of air navigation and communication charges. For contact details, please refer to the 'Billing and Customer Relations' unit of the CRCO (see item 6. below) or consult:

<https://www.eurocontrol.int/online-tool/CEFA>

5. Comprehensive and up-to-date information on charges billed and collected by EUROCONTROL is available on the website at:

<https://www.eurocontrol.int/crco>

6. The telephone and telefax numbers as well as e-mail addresses of the EUROCONTROL CRCO units concerned are as follows:

EUROCONTROL
Central Route Charges Office (CRCO)
Rue de la Fusée 96
BE – 1130 Brussels (Belgium)

Billing and Customer Relations
E-mail : r3.crco@eurocontrol.int
Phone : +32 2 729 38 38
Fax : +32 2 729 90 93

Collection, Accounting and Treasury (CAT)
Collection of charges
E-mail : r4.crco@eurocontrol.int
Phone : +32 2 729 38 65
+32 2 729 38 01
Fax : +32 2 729 90 94

Collection, Accounting and Treasury (CAT)
Accounting and Treasury
E-mail : r5.crco@eurocontrol.int
Phone : +32 2 729 38 56
+32 2 729 38 01
Fax : +32 2 729 90 95

**ANNEX
RULES GOVERNING ROUTE CHARGES
IN MOROCCO**

ARTICLE 1

A charge shall be levied for each flight performed in the airspace of Morocco.

The charge shall constitute remuneration for the costs incurred by Morocco in respect of en route facilities and services in the Casablanca Flight Information Region.

ARTICLE 2

EUROCONTROL shall collect charges levied on users of en route services, in accordance with the laws and regulations of Morocco.

These charges shall constitute a claim by ONDA.

The person liable to pay the charge shall be the person who was the operator of the aircraft at the time when the flight was performed. The ICAO designator or any other recognised designator in the identification of the flight may be used to identify the operator of the aircraft.

If the identity of the operator is not known, the owner of the aircraft shall be regarded as the operator, unless he proves which other person was the operator.

ARTICLE 3

The route charge R_1 shall be calculated in accordance with the following formula:

$$R_1 = t_1 \times N_1$$

where t_1 is the unit rate of charge and N_1 the number of service units corresponding to such a flight.

The unit rate of charge (t_1) shall be established in **euro (EUR)** with a maximum of two decimal points.

The unit rate of charge t_1 shall be published in Morocco.

ARTICLE 4

For a given flight, the number of service units, designated (N_1), referred to in the foregoing Article shall be obtained by means of the following formula:

$$N_1 = d \times p$$

where (d) is the distance factor and (p) the weight factor for the aircraft concerned.

ARTICLE 5

The distance factor (**d**) shall be obtained by dividing by one hundred (100) the number of kilometres in the great circle distance between:

- the aerodrome of departure within, or the point of entry into, the airspace of Morocco, and
- the aerodrome of first destination within, or the point of exit from, the airspace of Morocco.

The distance to be taken into account shall be reduced by twenty (20) kilometres for each take-off from and for each landing on the territory of Morocco.

ARTICLE 6

The weight factor (**p**) – expressed as a figure taken to two decimals - shall be the square root of the quotient obtained by dividing by fifty (50) the number of metric tons, expressed as a figure taken to one decimal - in the maximum certificated take-off weight of the aircraft as the one used for calculating the EUROCONTROL route charge, as follows:

$$p = \sqrt{\frac{\text{Max. take-off weight}}{50}}$$

ARTICLE 7

Exemptions from the payment of route charges are granted in accordance with the laws and regulations of Morocco.

ARTICLE 8

The charge shall be payable at EUROCONTROL's Headquarters, in accordance with the conditions of payment set out in the Appendix. The currency of account used shall be the euro (EUR).

ARTICLE 9

These Rules and the unit rate of charge shall be published in Morocco.

APPENDIX
CONDITIONS OF PAYMENT

CLAUSE 1

The amounts billed shall be payable in euro (EUR) into the EUROCONTROL Central Route Charges Office's bank account shown on the bill.

The amount of the charge is due on the date of performance of the flight. The latest value date by which payment must be received by EUROCONTROL shall be shown on the bill.

The time granted to users for payment of route charges, i.e. the interval between the bill date and the date for payment shown on the bill, shall be identical to the time granted to users for payment of the EUROCONTROL route charges.

CLAUSE 2

Payment shall be deemed to have been received by EUROCONTROL on the value date on which the amount due was credited into the banking establishment designated by EUROCONTROL, referred to in Clause 1 paragraph 1. The value date shall be the date on which EUROCONTROL can use the funds.

CLAUSE 3

Payments shall be accompanied by a statement giving the references, dates and amounts in respect of bills paid and of any credit notes deducted.

CLAUSE 4

Claims against bills must be submitted to EUROCONTROL in writing or by an electronic medium previously approved by EUROCONTROL. The latest date by which claims must be received by EUROCONTROL shall be shown on the bill and shall be the same as for the EUROCONTROL Route Charges System.

The date of submission of claims shall be the date on which the claims are received by EUROCONTROL.

Claims must be detailed and should be accompanied by any relevant supporting evidence.

Submission of a claim by a user shall not entitle him to make any deduction from the relevant bill unless so authorised by EUROCONTROL.

Where EUROCONTROL and a user are mutually debtor and creditor no compensation payments shall be effected without EUROCONTROL's prior agreement.

CLAUSE 5

Any charge the amount of which has not been paid by the due date of the bill shall be increased by the addition thereto of interest. The interest, entitled Interest on Late Payment, shall be simple interest calculated from day to day on the unpaid overdue amount.

The interest will be calculated and billed in **euro (EUR)**. The interest rate shall be published in Morocco.

CLAUSE 6

Where a debtor has not paid the amount due, measures may be taken to enforce recovery.