

APPEL D'OFFRES-i - VIA « I-SOURCING »

No. 19-220520-A

ESCAPE Test and Support

EUROCONTROL is an intergovernmental organisation with 41 Member and 2 Comprehensive Agreement States, which are committed to building, together with our partners, a Single European Sky that will deliver the air traffic management (ATM) performance required for the twenty-first century and beyond.

We help our Member States run safe, efficient and environmentally friendly air traffic operations throughout the European region.

We work together with our partners to deliver a Single European Sky that will help overcome the safety, capacity and performance challenges facing European aviation in the 21st century.

The Validation Infrastructure Unit (VIF), within the INNOVATION division of the DECMA Directorate, performs the development, maintenance and technical support for various software facilities and, in particular, real-time simulation facilities, that are used transversally within the Agency for validation purposes. The main objectives are to deliver reliable platforms in line with the operational requirements, and to provide support for technical exploitation, as a contribution to all research projects (H2020 and S2020) and research consultation organisms.

The ATM simulator ESCAPE (EUROCONTROL Simulation Capabilities and Platform for Experimentation) can be tailored to any operational system in the world and is quickly configurable. It can be used to simulate multi- or single-centre environments :

- to test airspace design for en-route and terminal areas, for both civil and military operations;
- to evaluate new operational concepts, procedures or controller tools;
- as part of controller training.

Testing implies ensuring that the ESCAPE platform has reached the necessary level of quality for use in simulations run by either EUROCONTROL or external users. Configuration management, integration and verification testing activities will be performed for a new release to be declared operational.

An operational release of ESCAPE will then benefit from operational support (production and maintenance of various documentation, good quality deliveries) and simulation support (incident analysis, ad-hoc training, data preparation support).

The purpose of the Contract to be let with the successful Tenderer is providing necessary testing and support activity to ensure that ESCAPE platform can be operated with the maximum level of quality.

European
Organisation for the
Safety of
Air Navigation

Organisation
européenne pour la sécurité
de la
navigation aérienne

Rue de la Fusée, 96
B- 1130 Bruxelles
Tel: +32.2.729.90.11
Fax: +32.2.729.90.44
Telex: 21173 EUROCC B

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Who should tender:

The Contractor Personnel shall demonstrate :

- ATM experience
- ESCAPE experience or similar experience
- Compliance to the requirements in the current document and summarised in section Table of requirements below (CR1 to CR38), and in referenced document ESCAPE T&S requirements (GEN01 to GEN71).
- Capability to provide the appropriate service quality and responsiveness for ESCAPE support to users
- Capability to provide the appropriate management and activity processes, with supporting toolsets, to provide the service requirements
- Capability to set up knowledge sharing and training between team members. All team members shall be able to undertake or assist in the various tasks of the contract
- Quality and relevance of the costing model
- Risks that might be inferred in the management of the project from EUROCONTROL point of view

Closing date: 15/10/2019, 15:00 Brussels time

Point of Contact:

If you wish to receive the call for tender please see the "important notice" below and if you have any other related questions, please contact:

Mme Nathalie CASSAN

DR/FPR

e-mail: eec.procurement@eurocontrol.int

Tél. : ++33 1 69 88 74 80

fax.: ++33 1 69 88 70 18

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IMPORTANT NOTICE

The full i-call for tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-call for tenders documentation please read and follow carefully the instructions below:

1. **If you are already registered in the EUROCONTROL Supplier Portal, please send an e-mail to the Point of Contact mentioned above to get access to the documentation.**
2. **If you are not yet a EUROCONTROL supplier, please follow the 4-step process described on the following link:**

<https://www.eurocontrol.int/portal/supplier-portal>

3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall **be made electronically** and shall be exclusively made in strict accordance with the instructions given in the "NOTICE CONCERNING THE PRESENTATION OF TENDERS".
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-call for tenders documents for the submission of tenders (especially Form i-AF32CFT).
6. You may not:
 - a) modify, edit and/or change the electronic documents;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.
7. EUROCONTROL reserves the right not to send you the tender documentation, if your company is considered as incapable of submitting an offer to the i-call for tenders (size of the project, complexity etc.).

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.