

## INFORMATION CIRCULAR

Effective 1 January 2018 (Ref. CEI 2018/01)

### SHANWICK COMMUNICATIONS CHARGES IN IRELAND

1. The EUROCONTROL Organisation is entrusted with the billing and collection of Shanwick communications charges on behalf of the Irish Aviation Authority (IAA). The annexed document presents the Rules governing Shanwick communications charges in Ireland.
2. The charge is levied for each flight performed in the airspace of the Shanwick Oceanic Region for the services of the Shanwick Aeronautical Radio Station made available.

The unit rate of charge applicable from 1 January 2018 is **EUR 45.00** per flight.

This unit rate per flight is published by the IAA.

3. In accordance with Irish VAT legislation, Shanwick communications charges are subject to VAT at a rate of **23%**, unless generated by a user meeting the following criteria:
  - a) The user is an airline **and**
  - b) Operates on a revenue basis **and**
  - c) is predominantly engaged in international air transport.
4. **Payment must be made only in euro (EUR)**. Details of the Bank Accounts to which users should make their payments are printed on the EUROCONTROL Bills and Statements of Accounts. Users should not pay into any other bank account other than those printed on EUROCONTROL documents. For contact details in this regard, please refer to the 'Collection, Accounting and Treasury' unit of the CRCO (see item 7. below).

A facility for payment by credit card is also available. For further details please contact the 'Collection, Accounting and Treasury' unit of EUROCONTROL CRCO (see item 7. below).

The CRCO draws the attention of users to fraudulent attempts whereby individuals pretend to come from EUROCONTROL to try to make you pay into their bank accounts.

EUROCONTROL does not plan to open new bank accounts in the foreseeable future - mistrust any communication that says that our bank accounts have changed. In all circumstances payments for charges must be made to the bank account numbers mentioned on EUROCONTROL documents. Users can contact the CRCO (see item 7. below – any service may be contacted) for confirmation.

5. The CRCO makes available to users a secured Internet site providing the following services: download of monthly billing documents (pdf, txt, xls) for the verification of bills, consultation of financial situation, submission and follow up of claims, and notification and consultation of fleet information. This service - CRCO Extranet For Airspace users (CEFA) - is free of charge and is subject to the signature of a service level agreement between users and the CRCO. For contact details, please refer to the 'Billing and Customer Relations' unit of the CRCO (see item 7. below) or consult:

<http://www.eurocontrol.int/services/central-route-charges-office-extranet-airspace-users-cefa>

6. Comprehensive and up-to-date information on charges billed and collected by EUROCONTROL is available on the website at:

<http://www.eurocontrol.int/articles/what-are-route-charges>

7. The telephone and telefax numbers as well as e-mail addresses of the EUROCONTROL CRCO units concerned are as follows:

	Billing and Customer Relations ----- <b>(1)</b>	Collection, Accounting and Treasury (CAT) Collection of Charges ----- <b>(2)</b>	Collection, Accounting and Treasury (CAT) Accounting and Treasury ----- <b>(3)</b>
Telephone	+32.2.729.3838	+32.2.729.3865 +32.2.729.3801	+32.2.729.3856 +32.2.729.3801
Telefax	+32.2.729.9093	+32.2.729.9094	+32.2.729.9095
E-mail	r3.crco@eurocontrol.int	r4.crco@eurocontrol.int	r5.crco@eurocontrol.int
Address	EUROCONTROL Central Route Charges Office (CRCO) Rue de la Fusée 96 B – 1130 Brussels (Belgium)		

**ANNEX  
RULES GOVERNING SHANWICK COMMUNICATIONS CHARGES  
IN IRELAND**

**ARTICLE 1**

A Shanwick communications charge shall be levied for each flight performed in the airspace of the Shanwick Oceanic Region for the services of the Shanwick Aeronautical Radio Station made available.

**ARTICLE 2**

EUROCONTROL shall collect charges levied on users of Shanwick communications services, in accordance with the laws and regulations of Ireland.

These charges shall constitute a claim by EUROCONTROL.

The person liable to pay the Shanwick communications charge shall be the person who was the operator of the aircraft at the time when the flight was performed. Where an ICAO designator is used in the flight identification, the identity of the operator of the flight shall be deemed to be that of the aircraft operating agency to whom the ICAO designator was allocated at the time of the flight.

If the identity of the operator is not known, the owner of the aircraft shall be regarded as the operator unless he proves which other person was the operator.

If the operator defaults, then both the operator and the aircraft owner shall be jointly and severally liable for unpaid charges.

**ARTICLE 3**

The unit rate of charge per flight shall be established in euro with a maximum of two decimal points.

The unit rate of charge per flight performed in the Shanwick Oceanic Region shall be published by the IAA.

**ARTICLE 4**

Exemptions from the payment of Shanwick Communications charges are granted in accordance with the laws and regulations of Ireland.

#### **ARTICLE 5**

The Shanwick communications charges shall be payable at EUROCONTROL's Headquarters, in accordance with the conditions of payment set out in the Appendix. The currency of account used shall be the euro.

#### **ARTICLE 6**

These Rules and the unit rate of charge per flight shall be published by the IAA.

**APPENDIX**  
**CONDITIONS OF PAYMENT**

**CLAUSE 1**

The amounts billed are payable in euro (EUR) into the EUROCONTROL, Central Route Charges Office's bank account shown on the bill.

The amount of the charge is due on the date of performance of the flight. The latest value date by which payment must be received by EUROCONTROL shall be shown on the bill and is 30 days from the date of the bill.

**CLAUSE 2**

Payment shall be deemed to have been received by EUROCONTROL on the value date on which the amount due was credited by the bank of EUROCONTROL referred to in Clause 1 above. The value date shall be the date on which EUROCONTROL can use the funds.

**CLAUSE 3**

Payments shall be accompanied by a statement giving the references, dates and euro amounts in respect of bills paid and of credit notes deducted.

**CLAUSE 4**

Claims against bills must be submitted to EUROCONTROL in writing or by an electronic medium previously approved by EUROCONTROL. The latest date by which claims must be received by EUROCONTROL shall be shown on the bill and is 60 days from the date of the bill.

The date of submission of claims shall be the date on which the claims are received by EUROCONTROL.

Claims must be detailed and should be accompanied by any relevant supporting evidence.

Submission of a claim by a user shall not entitle him to make any deduction from the relevant bill unless so authorised by EUROCONTROL.

Where EUROCONTROL and a user are mutually debtor and creditor no compensation payments shall be effected without EUROCONTROL's prior agreement.

**CLAUSE 5**

Where a debtor has not paid the amount due, measures may be taken to enforce recovery.