



Network Manager
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ADDRESSES

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1 Introduction

This document is intended to provide the ATFM community with the contact details of both EUROCONTROL's Network Manager Operations Centre (NMOC) and of the Flow Management Positions (FMP) of member and adjacent states.

The information published in this document is that which has been submitted to EUROCONTROL and/or the Network Manager (NM) for this purpose. It is the responsibility of the relevant States as to what they consider suitable details to be published here.

The NM recommends that generic functional contact details of appropriate operational positions are provided rather than management or administrative contacts; however, this recommendation is not enforced and it remains the decision and responsibility of the relevant States as to what they consider suitable to be published in this document.

This document shall be updated as new or revised information is made available to EUROCONTROL/NM, and as a dynamic listing that provides users with the latest known contact information, it shall not undergo versioning or recording of any changes - the information it contains shall be the most up-to-date that is known by EUROCONTROL/NM at the date of that publication.

The NM cannot commit to verify that the contact details as submitted by the States are correct; as a consequence no guarantee of correctness and "up-to-dateness" for this document is given by the NM.

Updates and discrepancies

Where any user of this document notices a discrepancy or out-of-date information, they are requested to notify fmpcontacts@eurocontrol.int of the correct information as soon as possible.

2 OPERATIONAL PROBLEM HELPDESKS

Clients experiencing on-line problems should inform the relevant Units as indicated below depending on the nature of the problem.

FLIGHT PLAN FILING PROBLEMS

A problem with a flight plan message including RPLs within 20 hours of EOBT.

Action Contact the IFPS Unit Supervisor

	<u>FP1 - BRUSSELS</u>	<u>FP2 - BRÉTIGNY</u>
OPS TELEPHONE	++32 (0) 2 745.19.50	++33 1 69.88.17.50
OPS FAX	++32 (0) 2 729.90.41	++33 1 69.88.38.22

OPERATIONAL ATFCM PROBLEMS

Action Contact the NM Operations Manager (OM)

TELEPHONE	++32 (0) 2 745.19.31
FAX	++32 (0) 2 729.90.27
OPS AFTN	EUCHCEUW
OPS SITA	BRUEC7X

TECHNICAL PROBLEMS (Transmission, Terminals)

Action Contact the Customer technical Service desk and Operations (CSO)

TELEPHONE	++32 (0) 2 745 19 97
FAX	++32 (0) 2 729.90.23

<mailto:nm.cso.help-desk@eurocontrol.int>

3 ADDRESS OF EUROCONTROL HQ

Postal address:

EUROCONTROL

Rue de la Fusée, 96

B - 1130 Brussels (BELGIUM)

Telephone **++32** (0) 2 729.90.11

Fax **++32** (0) 2 729.90.44

4 ADDRESSES OF NETWORK MANAGER DIRECTORATE

4.1 General Address

Postal address:

Network Manager Directorate

Rue de la Fusée, 96

B - 1130 Brussels (BELGIUM)

Telephone **++32** (0) 2 729.90.11

Fax **++32** (0) 2 729.90.44

4.2 NM Message Addresses

4.2.1 NM Addresses for ATFM messages

AFTN: EUCHZMTA

SITA: BRUEA7X

For more information see the ATFCM USERS MANUAL part of the Network Operations Handbook

4.2.2 NM Addresses for Flight Plan Message Submission to IFPS

	<u>FP1 - Brussels (Haren)</u>	<u>FP2 – Paris (Brétigny)</u>
AFTN	EUCHZMFP	EUCBZMFP
SITA	BRUEP7X	PAREP7X

For more information see the IFPS USERS MANUAL part of the Network Operations Handbook

4.2.3 NM Address for Flight Plan Validation to IFPUV

AFTN EUCHZMFV

SITA BRUEY7X

For more information see the IFPS USERS MANUAL part of the Network Operations HANDBOOK

ADDRESSES**4.3 Network Manager Operations Centre (NMOC)**

	NM OM (Operations Manager)	NM Helpdesk
OPS TELEPHONE	++32 (0) 2 745.19.31	++32 (0) 2 745.19.01
OPS FAX	++32 (0) 2 729.90.27	
OPS AFTN	EUCHCEUW	
OPS SITA	BRUEC7X	

4.3.1 Operations Room - Support to FPL Preparation and Filing

	FP1/RPL - BRUSSELS	FP2 - BRÉTIGNY
OPS TELEPHONE	++32 (0) 2 745.19.50	++33 1 69.88.17.50
OPS FAX	++32 (0) 2 729.90.41	++33 1 69.88.38.22
AFTN	EUCHZMFP	EUCBZMFP
SITA	BRUEP7X	PAREP7X

4.3.2 RPL Team**RPL TEAM - BRUSSELS BELGIUM**

OPS TELEPHONE	++32 (0) 2 729.98.47
OPS FAX	++32 (0) 2 729.90.42
OPS SITA	BRUER7X
Email	Rpl@eurocontrol.int

4.3.3 Environment (ADS) Team**ADS TEAM - BRUSSELS BELGIUM**

OPS TELEPHONE	++32 (0) 2 729.98.48
OPS FAX	++32 (0) 2 729.47.95
OPS SITA	BRUET7X

**5 ECAC FLOW MANAGEMENT POSITIONS
AND ATC UNITS IN NEIGHBOURING
COUNTRIES (SORTED BY COUNTRY)**

FLOW MANAGEMENT POSITION

Country	AFTN Addresses	Acronym	Last Name	First Name	Function	Email	Phone
ALBANIA	LATIPZX	ALBCONTROL - FMP TIRANA ACC	ZUNA	Ilir	Tirana FMP and ASM Manager	ilir.zuna@albcontrol.al	+35542 37 77 21
ALGERIA	DAUGZPX	ENNA - GHARDAIA	CHAFI	Sidali	-	sidali.chafi@enna.dz	00213 56091523
ARMENIA	UDDZRX	ARMATS - FMP YEREVAN ATC CENTRE	POGHOSYAN	Galust	Head of ATC	galust.poghosyan@armats.com	+374 10 59 36 76
AUSTRIA	LOVVDZX	AUSTRO CONTROL - FMP VIENNA	MICHALKE	Ralph	FMP Manager	ralph.michalke@astrocontrol.at	+43 51 70 32 160
BELARUS	UMMDYXX	FCCC - FMP MINSK	YAKOUS	Yuri	Operations Representative	yury@fcc.by	+375 17 22 25 941
BELGIUM	EBRFMPC	BELGOCONTROL - FMP BRUSSELS	PEETERS	Katrien	Operations Representative	pek@belgocontrol.be	+32 22 06 2672
BELGIUM	EBRFMPC	BELGOCONTROL - FMP BRUSSELS	BUDEMAERS	Dave	Operations Manager	dave@belgocontrol.be	+32 2 206 2994
CROATIA	LDZODFM	CRNOGORAC (CCL) - FMP ZAGREB	CRNOGORAC	Davor	FMP Manager	davor.crnogorac@crocontrol.hr	+38516 25 93 62
CYPRUS	LCCZQZX	DCA CY - FMP NICOSIA	ANTONIADES	Haris	Head of ACC	antonias@dfa.intw.gov.cy	+357 22 44 25 74
CZECH REPUBLIC	LKPRZDX	ANS CR - FMP PRAGUE	MRNA	Pavel	Operations Manager	mrna@ans.cz	+420 22 03 74 386
DENMARK	EKGZDX	NAVIAIR - FMP COPENHAGEN	FRIS	Dorte	FMP Manager	dot@dk.nuac.eu	-
EGYPT	HECCZDX	MANSC - ACC CAIRO	SOLIMAN	Mageed	Director	cairo.fmp@hansceg.net	+20 22 66 87 83
EGYPT	HECCZDX	MANSC - ACC CAIRO	YASEEN	Mamdouh	-	cairo.fmp@yahoo.com	-
ESTONIA	EETTZX	EANS - FMP TALLINN	PHLAK	Tarmo	Operations Manager	erik.berg@finavia.fi	+372 62 58 254
FINLAND	EFESZX	FINAVIA - EFES ACC/FMP	BERG	Erik	Operations Manager	erik.berg@finavia.fi	+358 32 86 50 53
FRANCE	LFRZDX	DGAC/DSNA/DO/CRNA OUEST - FMP BREST	LE BRAS	Yvon	FMP Manager	yvon.le-bras@aviation-civile.gouv.fr	+33 298 373 414
FRANCE	LFEEZDX	DGAC/DSNA/DO/CRNA EST - FMP REIMS	DURIGNEX	Thierry	FMP Manager	thierry.durignex@aviation-civile.gouv.fr	+33 3 26 84 62 95
FRANCE	LFFVYXX	DGAC/DSNA/DO/CRNA	ISNARD	Ludovic	-	ludovic.isnard@aviation-civile.gouv.fr	+33 1 69 57 73 28
FRANCE	LFVMDZX	DGAC/DSNA/CRNA SUD EST - FMP MARSEILLE	ROBERTO	Nicolas	FMP Manager	nicolas.roberto@aviation-civile.gouv.fr	+33 4 42 33 76 51
FRANCE	LFBZRX	DGAC/DSNA/DO/CRNA SUD OUEST - FMP	GOURBELLE	Gilles	FMP Manager	gilles.gourbelle@aviation-civile.gouv.fr	+33 5 56 55 62 67
GERMANY	EDFFZRX	DPF - FMP LANGEN	MEISSNER	Lothar	Operations Manager	lothar.meissner@dfs.de	+49 61 03 70 76 201
GERMANY	EDMMZDX	DPF - FMP MUNICH	KECK	Joachim	-	joachim.keck@dfs.de	-
GERMANY	EDUJZDX	DPF FMP KARLSRUHE (RHEIN)	ARNDT	Udo	Operations Representative	udo.arndt@dfs.de	+49 72 16 90 32 37
GERMANY	EDWVZDX	DPF - ARO BREMEN	STUMPF-SIERING	Enrico	-	enrico.stumpf-siering@dfs.de	+494215372150
GREECE	LGCGZDX	HCAA - FMP ATHENS ACC	TANISKIDOU	Dimitra	Operations Manager	yef.fmp@hcaa.gr	+30 21 09 97 26 56
GREECE	LGMDZDX	HCAA - FMP MAKEDONIA ACC	TANISKIDOU	Dimitra	Operations Manager	yef.fmp@hcaa.gr	+30 21 09 97 26 56
GREECE	LGCGZDX	HCAA - FMP ATHENS ACC	PSYCHOYIOS	Ioannis	-	yef.fmp@hcaa.gr	-
HUNGARY	LHCZQZX	HUNGARCONTROL - FMP BUDAPEST	SZUROMI	Albin	Operations Manager	albin.szurumi@hungarcontrol.hu	+36 12 93 41 83
ICELAND	BIRDZQX	ISAVIA (IS)	HARALDSON	Gudmundur	Shift Manager OACC	gudmundur@isavia.is	+35442 44 343
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IRELAND	EIDWZQX	IAA - FMP DUBLIN	MC CANN	Paul	Operations Manager	paul.mccann@iaa.ie	+353 18 06 73 21
ISRAEL	ILBGVYX	IAA - FMP TEL AVIV	BAVI	Roni	Operations Representative	ronib@iaa.gov.il	+972 39 75 62 16
ITALY	LIBZDX	ENAV S.p.A. - FMP BRINDISI ACC	MASSARO	Joseph	FMP Manager	joseph.massaro@enav.it	+39 08 31 41 03 38
ITALY	LIPPZDX	ENAV S.p.A. - FMP PADOVA ACC	CARRETTI	Filippo	FMP Manager	filippo.carretti@enav.it	+39 04 98 23 02 98
ITALY	LIMLPZX	ENAV S.p.A. - FMP MILAN/LINATE	PALLOTTA	Tiziano	Operations Representative	tiziano.palotta@enav.it	+39 02 70 14 33 11
ITALY	N/A	ENAV S.p.A. - FMP ROME ACC	NASETTI	Paolo	Operations Manager	paolo.nasetti@enav.it	+39 06 79 08 64 05
LATVIA	EVRRZDX	LGS - FMP RIGA	OVSJANIKOV	Sergejs	Operations Manager	sergeis.ovsjanikov@lgs.lv	+371 67 300 651
LEBANON	OLBAZPX	DGCA - FMP BEIRUT	JAMMOUL	Ali	Director General	jammoul@beirutairport.gov.lb	+961 1 629 067
LITHUANIA	EYVZDX	ORO NAVIGACIA - FMP VILNIUS	SUPIENYTE	Rasa	Expert	supienyte@ans.lt	+370 70 69 46 09
LUXEMBOURG	N/A	ANA - TOWER LUXEMBOURG	BOBY	Gérard	Head of Unit	gbv@airport.lux.lu	+352 47 98 27 90
MALTA	LMMMZQX	MALTATS - FMP LUQA	SANT	Robert	Chief Operations Officer	robert.sant@maltatis.com	+35623 69 54 58
MOLDOVA (REPUBLIC OF)	LUKZDX	MOLDATSA	NOVIKOV	Oleg	Operations Manager	oleg.novikov@moldatsa.md	+373 22 525 425
MOROCCO	GMMMZQX	ONDA (CNCSA) - FMP CASABLANCA	KHABAB	Mustapha	Operations Manager	m.khabab@onda.ma	+212 52 25 39 012
NETHERLANDS	EHAZDX	LIVNL - FMP AMSTERDAM	VAN DILLEN	Jos	Expert	j.h.w.m.vandillen@lvnl.nl	+31 20 4063 612
NETHERLANDS	EHAZDX	EUROCONTROL MUAC	SCHICKEL	Sven	FMP Manager	sven.schickel@eurocontrol.int	+31 (0)43 366 1473
NETHERLANDS	EHAZDX	LIVNL - FMP AMSTERDAM	SPRANGERS	Andre	Expert	g.sprangers@lvnl.nl	+31 20 406 2200
NORWAY	ENBDZRX	AVINOR - FMP BODO ATCC	FINNEVOLDEN	Stein-Erik	FMP Manager	stein.erik.finnevolden@avinor.no	+47 75 54 29 00
NORWAY	-	AVINOR - ATFCW/HQ OSLO	VATN	Per	FMP Manager	per.vath@avinor.no	+47 97 42 55 88
NORWAY	ENSZVZ	AVINOR - FMP STAVANGER	PADOY	Silje	FMP Manager	silje.padoy@avinor.no	+4797179956
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FLOW MANAGEMENT POSITION

Country	AFTN Addresses	Acronym	Last Name	First Name	Function	Email	Phone
PORTUGAL	LPPDZPX	NAV e.p.e. - FMP SANTA MARIA AZORES	SILVA	Joao	Operations Manager	joao.silva@nav.pt	+351 29 68 86 299
PORTUGAL	LPPCRZF	NAV e.p.e. - FMP LISBON ACC	BORGES	Jaime	FMP Manager	jaimc.borges@nav.pt	+351 21 85 53 449
ROMANIA	LRBBZRX	ROMATSA - FMP BUCHAREST	STEFAN	Adrian	FMP Supervisor	adrian.stefan@romatsa.ro	+4021 20 83 155
RUSSIAN FEDERATION	UUUWDDXX	MAIFMC - FMP MOSCOW	BUJEVICH	Alexey	Operations Manager	alexey@mafmc.ru	+7 49 56 01 06 43
SERBIA	LYBAZDX	SMATSA - FMP BEograd	PECENKOVIC	Dejan	FMP Manager	dejan.pecenkovic@smitsa.rs	+381 11 381 4616 / 4849
SLOVAKIA	LRBBZRX, LZBBZRX	LPS SR - FMP BRATISLAVA	CACHOVAN	Martin	FMP Manager	martin.cachovan@ps.sk	+42 19 18 77 00 19
SLOVENIA	LJLZDX	SLOVENIA CONTROL - FMP/LJLJ	KOTNIK RISTIC	JOZICA	FMP Manager	jozica.kotnik@slvoventiacontrol.si	+386 4 20 40 111
SPAIN	LECSZDX	ENAIRE - FMP SEVILLA ACC	MARTINEZ MOLINA	Julio	-	immolina@aena.es	-
SPAIN	LEGMZDX	ENAIRE - FMP MADRID ACC	FERNANDEZ RODRIGUEZ	Pedro	-	pedfernandez@enaire.es	+34 916 785 072
SPAIN	GCCVEYD	ENAIRE - FMP CANARIAS	BARRAGAN LLORENA	Luis	FMP Manager	lbarragan@enaire.es	+34 928577050
SPAIN	LECBDZX	ENAIRE - FMP BARCELONA ACC	PEREDA GRANADOS	Santiago	FMP Manager	spareda@enaire.es	+34 933 786 134
SWEDEN	ESOSZDX	LFV - ATCC STOCKHOLM	JONSSON	Thomas	Operations Manager	thomas.jonsson@lfv.nuac.eu	+46 85 85 54 640
SWEDEN	ESVMZRX	LFV - ATCC MALMO	HOLST	Sten	FMP Manager	sten.holst@lfv.nuac.eu	+46 40 613 2701
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SWITZERLAND	LSGGRZX	SKYGUIDE - FMP GENEVA ACC	WEBER	Jean-Hugues	Operations Manager	jean-hugues.weber@skyguide.ch	+41 22 41 74 024
SWITZERLAND	LSAZRZX	SKYGUIDE - FMP ZURICH TCZ	WOBMANN	Jonas	FMP Manager	jonas.wobmann@skyguide.ch	+41 43 93 16 408 / 962
SWITZERLAND	LSAZRZX	SKYGUIDE - FMP ZURICH TCZ	BAUMANN	Patrick	Head of ACC	patrick.baumann@skyguide.ch	+41 43 93 16 444
THE FORMER YUGOSLAV REPUBLIC OF MACEDONIA	LWSSZDX	M-NAV - FMP SKOPIE	PETROVIC	Branislav	Operations Manager	branislav.petrovic@mnavigation.mk	+389 23 14 82 12
TUNISIA	DTTCZDO	OACA - FMP TUNIS	MNASSER	Mustapha	Operations Manager	mustapha.mnasser@gmail.com	+216 71 78 31 26
TURKEY	LTAZQZX	DHMI - FMP ANKARA	ERTURK	Yesim	FMP Manager	yesim.erturk@dhmi.gov.tr	+90 31 23 98 02 96
TURKEY	LTBAZDX	DHMI - FMP ISTANBUL	OZ AYTEKIN	Hulya	FMP Manager	hulya.oz@dhmi.gov.tr	+90 212 463 77 32
TURKEY	LTBAZDX	DHMI - FMP ISTANBUL	KIVRAK	Mustafa	Head of ATC	mustafa.kivrak@dihmi.gov.tr	+90 212 463 77 77 # 12550
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UKRAINE	UKOZDZX	UKSATSE - FMP ODESSA	KRYVOSHEVENKO	Vadym	Head of ACC	krivosheenko_od@uksatse.aero	+380 48 73 05 025
UKRAINE	UKBVZDX	UKSATSE - ACC KIEV	SHALIMOVA	Olena	FMP Manager	shalimova_bi@uksatse.aero	+380 044 351 54 20
UKRAINE	UKLVZDX	UKSATSE - FMP L'VIV	KAZAK	Iryna	Operations Manager	briefing_ukl@uksatse.aero	+380 322 972 667
UKRAINE	UKDVZDX	UKSATSE - FMP DNIPROPETROVSK	DARYNA	Anastasia	FMP Manager	daryna.df@uksatse.aero	36 0563758098
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UNITED KINGDOM	EGPXZDX	NATS - SCOTTISH AC (Prestwick)	BROWN	Robert	FMP Manager	robert.brown@nats.co.uk	+44 1292 692056
UNITED KINGDOM	EGTTZDX	NATS LFMP - LONDON ACC	BRADLEY	David	FMP Manager	david.bradley@nats.co.uk	+44 14 84 61 23 40

6 ABBREVIATIONS

Abbreviations and acronyms used in this document are available in the EUROCONTROL Air Navigation Inter-site Acronym List (AIRIAL) which may be found here:

<http://www.eurocontrol.int/airial/definitionListInit.do?skipLogon=true&glossaryUid=AIRIAL>

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