

Claim Code	Meaning	Additional elements to be provided by users	
		Obligatory	Optional
10	Cancelled Flight	IFPLID Copy of CNL message	Not applicable
11	Unknown Flight	Not applicable	Not applicable
12	Incorrect Aircraft Type	Correct Aircraft Type	A/C Registration marks
13	Incorrect departure aerodrome	Correct Dep. aerodrome, ATD, LOBD, IFPLID or copy of last agreed FPL	Any other relevant information
14	Incorrect destination aerodrome	<u>In the case of a DIVERSION:</u> Correct aerodrome of destination, ATA, LOBD, and the route description from the point of diversion supported by relevant documentation. <u>In the case of INCORRECT AERODROME DESIGNATOR:</u> Correct aerodrome of destination and IFPLID.	Any other relevant information
15	VFR Flight	Copy of last agreed FPL (for international "Z" and "Y" flights).	Any other relevant information
16	Training flight	Copy of last agreed FPL, names of instructor and student, number of passengers on board.	Any other relevant information
18	Other exemptions	Copy of last agreed FPL	Any other relevant information
40	Duplicate billing	Reference of the "correct" duplicate flight (i.e. pro forma line number).	Any other relevant information
61	Aircraft Transfer/Change Liability	Aircraft Registration. Name and address of new owner/operator. Start date period claimed. End date period claimed. No need to claim line by line.	Copy of sales or leasing contract - or any other relevant information
62	Change of Weight Coefficient	Aircraft Type and Registration. Start date and end date of period claimed. Correct MTOW. Copy of Air Worthiness Certificate or Pilot's Flight Manual.	Any other relevant information
70	Incorrect FPL 'Route' (where airports of departure and arrival were correctly identified on the bill.)	Copy of last agreed FPL and specific reason for claim.	Any other relevant information
99	Other/Multiple reasons	Relevant supporting evidence	

Explanation of abbreviations:

ATA = Actual time of arrival

ATD = Actual time of departure

CNL = Cancellation

FPL = Flight Plan

IFPLID = Unique identifier assigned to a flight by IFPS

(IFPS = Integrated initial Flight Plan Processing System)

LOBD = Last Off Block Date (Date of flight)