

Lessons Learnt from Project North – Technical Development

ID	Lesson
PNLL6	The task of developing operational systems should not be underestimated.
PNLL7	A formal design phase would have helped define the requirements more clearly.
PNLL8	More complete testing of the system (in terms of size/scope of test and ability to generate traces) was required in order to fully test the functionality.
PNLL9	It is a great benefit to have someone with operational and technical knowledge in order to bridge the gap between industrial requirements/specifications, operational issues and management expectations.