

# Lessons Learnt from Project North – Operational Development

ID	Lesson
PNLL10	All assumptions in an operational assessment should be validated before using them to develop an operational concept.
PNLL11	The impact and expected benefit of any operational improvements should be estimated before being selected for inclusion.
PNLL12	The operational partners should ensure effort is made available to develop the simulation concepts and working methods.
PNLL13	Involving controllers in activities like this can help them understand the capabilities of the FASTI tools.