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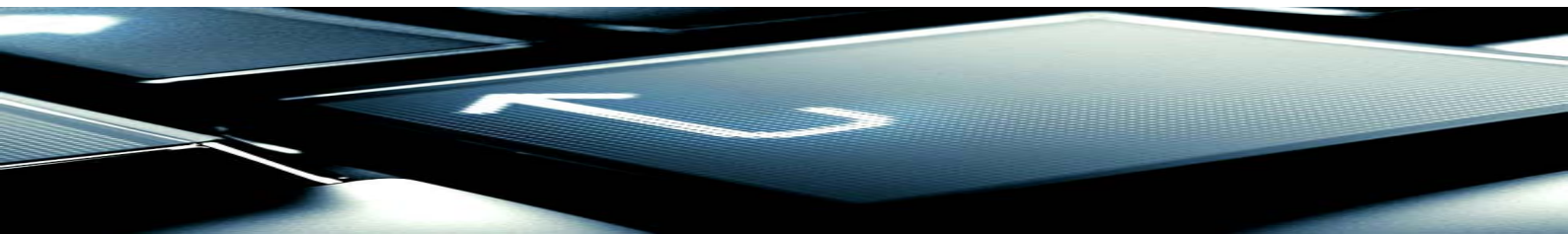
Welcome to the CRCO Extranet for Airspace Users Web Site

YOUR BILLING DOCUMENTS ARE NOW AVAILABLE ONLINE

Request your FREE ACCESS to CEFA,
the CRCO secured extranet
for airspace users

INTERESTED?

Send us your request now:
r3.crco@eurocontrol.int





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For the systems managed by the CRCO:

- **Multilateral Route Charges System:** including all EUROCONTROL member States
- **Terminal Charges Systems:** EUROCONTROL member States having entrusted EUROCONTROL with the collection of such Charges
- **Air Navigation Charges Systems:** Route and Terminal Charges for non-EUROCONTROL member States
- **Communication Charges:** for Shanwick Oceanic Airspace

CEFA enables you to:

- Consult / modify your **fleet data**
- Download your **billing documents**
- Consult your **financial situation**
- Create **additional accounts** in your company with specific access roles
- Submit / modify your **billing address** and **contact details**
- Submit **claims** and monitor their status (for the Multilateral Route Charges System only). Flights for Air Navigation or Communications charges should be claimed using the paper version of the claim form.



CEFA offers the following advantages:

- Free of charge
- **Secured and confidential online access:** secured URL, account name & password required
- **Simple to use and available 24h/24h**
- **Time and cost saving**
- **Immediate access** to your billing information & financial situation
- **Faster claim processing**
- **Online fleet declaration submission**
- **Environmentally friendly**
- **CEFA Helpdesk at your availability**





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